

---

LOCAL EXCHANGE SERVICES

---

*This tariff, Kentucky Tariff No. 7, issued by Fusion Cloud Services, LLC,  
cancels and replaces in its entirety  
Kentucky Tariff No. 4 issued by Birch Communications, LLC*

FUSION CLOUD SERVICES, LLC  
420 Lexington Ave., Suite 1718  
New York, NY 10170

END USER COMMUNICATIONS SERVICES TARIFF

Regulations and Schedule of Intrastate Rates  
and Charges Applying to Competitive End User Communications  
Services for Business Customers (Including Basic Local Exchange  
and Miscellaneous Services) Within the State of Kentucky.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

CHECK SHEET

The Title Page and pages listed below of this tariff are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

<u>PAGE</u>	<u>REVISION</u>		<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
Title	Original		34	Original	68	Original
1	7 <sup>th</sup> Revised	*	35	Original	69	Original
2	4 <sup>th</sup> Revised	*	36	Original	70	Original
3	Original		37	Original	71	Original
4	Original		38	3 <sup>rd</sup> Revised	72	Original
5	Original		39	Original	73	1 <sup>st</sup> Revised
6	Original		40	Original	73.1	Original
7	Original		41	Original	74	Original
8	Original		42	Original	75	Original
9	Original		43	Original	76	Original
10	Original		44	Original	77	Original
11	Original		45	Original	78	Original
12	Original		46	Original	79	Original
13	Original		47	Original	80	Original
14	Original		48	Original	81	Original
15	Original		49	Original	82	Original
16	Original		50	Original	83	Original
17	Original		51	Original	84	Original
18	Original		52	Original	85	Original
19	Original		53	Original	86	Original
20	Original		54	Original	87	Original
21	Original		55	Original	88	Original
22	Original		56	Original	89	Original
23	Original		57	Original		
24	Original		58	Original		
25	Original		59	Original		
26	Original		60	Original		
27	Original		61	Original		
28	Original		62	Original		
29	Original		63	Original		
30	Original		64	Original		
31	Original		65	Original		
32	Original		66	Original		
33	Original		67	Original		

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
 210 Interstate North Parkway, Suite 200  
 Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

CHECK SHEET

<u>PAGE</u>	<u>REVISION</u>		<u>PAGE</u>	<u>REVISION</u>		<u>PAGE</u>	<u>REVISION</u>
90	Original		116.5	Original		127	Original
91	Original		116.6	Original		128	Original
92	Original		116.7	2 <sup>nd</sup> Revised	*	129	Original
93	Original		116.8	2 <sup>nd</sup> Revised	*	130	Original
94	Original		116.9	2 <sup>nd</sup> Revised	*	131	Original
95	Original		116.9.1	Original		132	Original
96	Original		116.10	Original		133	Original
97	Original		116.11	Original		134	Original
98	Original		116.12	2 <sup>nd</sup> Revised	*	135	Original
99	Original		116.13	2 <sup>nd</sup> Revised	*	136	Original
100	Original		116.14	2 <sup>nd</sup> Revised	*	137	Original
101	Original		116.14.1	Original		138	Original
102	Original		116.15	Original		139	Original
103	Original		116.16	Original		140	Original
104	Original		116.17	2 <sup>nd</sup> Revised	*	141	Original
105	Original		116.18	2 <sup>nd</sup> Revised	*	142	Original
106	Original		116.19	2 <sup>nd</sup> Revised	*	143	Original
107	Original		116.19.1	Original		144	Original
108	Original		116.20	Original		145	Original
109	Original		116.21	Original		146	Original
110	Original		116.22	Original		147	Original
111	Original		117	Original		148	Original
112	Original		118	Original		14	Original
113	Original		119	Original		150	Original
114	Original		120	Original		151	Original
115	Original		121	Original		152	Original
116	Original		122	Original		153	Original
116.1	2 <sup>nd</sup> Revised	*	123	Original		154	Original
116.2	2 <sup>nd</sup> Revised	*	124	Original		155	Original
116.3	2 <sup>nd</sup> Revised	*	125	Original			
116.4	Original		126	Original			

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
 210 Interstate North Parkway, Suite 200  
 Atlanta, Georgia 30339



---

LOCAL EXCHANGE SERVICES

---

TABLE OF CONTENTS

Check Sheet ..... 1

Table of Contents..... 3

Explanation of Symbols..... 4

Tariff Format ..... 4

Application of Tariff..... 5

Definitions ..... 6

Regulations ..... 9

Description of Service ..... 44

Rates ..... 74

Special Arrangements..... 117

Grandfathered Services..... 122

Miscellaneous Services..... 155

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



---

LOCAL EXCHANGE SERVICES

---

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify a move in the location of text.
- N - To signify new rate or regulation.
- R - To signify reduced rate.
- T - To signify a change in text but no change in rate or regulation.

TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Each page is numbered sequentially. However, a new page is occasionally added to the Tariff. When a new page is added between those already in effect, a decimal is added. For example, a new page added between page 15 and page 16 would be page 15.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Kentucky Public Service Commission. For example, the 4th Revised Page 15 Cancels the 3rd Revised Page 15.
- C. Paragraph Numbering Sequence - Each level of paragraph numbering herein is subservient to its next higher level as shown:
  - 2
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.1



---

LOCAL EXCHANGE SERVICES

---

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of local exchange end-user communications services by Fusion Cloud Services, LLC, hereinafter referred to as the Company, to customers within the State of Kentucky.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Access Line: A circuit between the station protector on the Customer's telephone service or PBX to, and including, the serving central office main frame.

Advance Payment: Part or all of a payment required before the start of service.

Authorized User: A person, firm corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business or Commercial Customer: In general, Business Customers are those who have access lines that terminate at offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location, or if the access line has a business directory listing.

Call: A completed connection established between a calling station and one or more called stations.

Collect Billing: A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission: Kentucky Public Service Commission.

Company: Fusion Cloud Services, LLC, the issuer of this tariff.

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED  
PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

DEFINITIONS (CONT'D.)

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

ILEC: Incumbent Local Exchange Company.

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Carrier or (LEC): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

Nonrecurring Charges or NRCs: One-time charges most often associated with installation, ordering, or account establishment.

Off-Net: Service provided via third-party switching facilities.

On-Net: Service provided via Company-owned switching facilities.

Person-to-Person Call: A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Recurring Charges (MRCs): The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY



---

LOCAL EXCHANGE SERVICES

---

DEFINITIONS (CONT'D.)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Station-to-Station Call: A service whereby an End User places a non-Person-to-Person call with the assistance of an operator.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

UNE Zone: Geographic area established by the Commission pursuant to Section 51.507(f) of the Code of Federal Regulations.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Kentucky.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities described herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to any other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.3 General Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written Service Orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then-current rates unless terminated by either party upon thirty (30) days' written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
  
- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED**  
**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd.)

- C. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E. The Company does not guarantee nor make any warranty with respect to installations it provides for use in a hazardous environment. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, condition, location, or use of any installation so provided.
- F. The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd.)

- H. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- I. The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- J. The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, changing or removing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate, at the sole discretion of the Company) to the period during which such error, mistake, omission, interruption or delay occurs.
- K. In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, without limitation, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- L. The Company is not liable for damages arising from errors or omissions in the making up or printing of directories, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting listings as presented by the Customer.
- M. The Company is not liable for any act or omission of any other communications provider which furnishes a portion of the service.

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this tariff. Company liability for any delays in commencing service to any Customer is set forth in Section 2.1.4 herein.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY



---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.6 Provision of Equipment and Facilities (Cont'd.)

- E. The Customer shall be responsible for the payment of a Premises Visit Charge as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including, but not limited to, the Customer.
- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - 2. the reception of signals by Customer-provided equipment.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911)

- A. This Tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- B. 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)

- E. The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.8 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.9 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Charges for special construction will be developed on an individual case basis (ICB). Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; and/or
- H. in advance of its normal construction.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED**  
**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.10 Ownership of Facilities

- A. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code.
- B. Title to all facilities utilized by the Company to provide service under the provisions of this tariff shall remain with the Company, its partners, agents, contractors or suppliers. Such facilities shall be returned to the Company, its partners, agents, contractors or suppliers by the Customer, whenever requested, within a reasonable period following the request in original condition, reasonable wear and tear expected.

2.2 Prohibited Uses

- 2.2.1. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Kentucky Public Service Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company.



---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer, or the noncompliance by the Customer, with these regulations, or by fire or theft or other casualty on the Customer Premises, unless caused by the gross negligence or intentional misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.1 General (Cont'd.)

- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the point where the cable enters the building or crosses the property line to the location of the equipment space described in 2.3.1.C. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
  
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work;

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY



---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.1 General (Cont'd.)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, such agreement not to be reasonably withheld or denied. No allowance will be made for the period during which service is interrupted for such purposes.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including attorneys' fees, for:

- A. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

**LOCAL EXCHANGE SERVICES**

---

**REGULATIONS (CONT'D.)****2.4 Customer Equipment and Channels****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not represent that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- A. Terminal equipment on the User's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company point of connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

---

ISSUED: May 23, 2019EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED****PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission, and all User-provided wiring shall be installed and maintained in compliance with applicable regulations.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels (Cont'd.)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth herein for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
  
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

**LOCAL EXCHANGE SERVICES**

---

**REGULATIONS (CONT'D.)****2.5 Payment Arrangements****2.5.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges, however designated, excluding taxes on Company's net income, imposed on or based upon the provision, sale or use of Network Services.

**2.5.2 Billing and Collection of Charges**

- A. Nonrecurring charges are due and payable from the Customer upon receipt of the invoice.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, generally in advance of the month in which service is provided, and Recurring Charges shall be due and payable upon receipt of the invoice. When billing is based on customer usage, charges will be billed monthly for the preceding billing period..

All charges are considered past due if not paid by the "Due Before Date" shown on the invoice, which is 21 days after the invoice is generated.

- C. When service does not begin on the first day of the billing period, or end on the last day of the billing period, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

**RECEIVED**

5/23/2019

**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.2 Billing and Collection of Charges (Cont'd.)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. A Late Payment Charge of \$15.00 for Business services and \$5.50 for Residential services will apply to each customer's bill for all new, unpaid regulated charges. The Late Payment Charge is only applied where at least \$6.00 of regulated charges are outstanding as of the "Due Before Date" shown on the monthly invoice, one month after these charges are first applied. In addition, a Finance Charge of 1.5% will be applied to the full outstanding balance on each billing date.
- F. The Customer will be assessed a charge of twenty-five dollars (\$25.00), or the actual fee incurred by Company from a bank or financial institution, whichever is greater, for each check, credit/debit card payment or auto draft payment submitted by the Customer to the Company which a financial institution refuses to honor.
- G. If service is disconnected by the Company in accordance with Section 2.5.5 and later reinstalled, service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, service will be subject to all applicable restoration charges.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

**LOCAL EXCHANGE SERVICES**

---

**REGULATIONS (CONT'D.)****2.5 Payment Arrangements (Cont'd.)****2.5.2 Billing and Collection of Charges (Cont'd.)****H. E-Bill/E-Pay**

E-Bill/E-Pay is for qualified Company customers with a valid e-mail address. Qualified customers will receive a one-time E-Bill/E-Pay credit of \$10.00 per account that will be posted on the next invoice after customer registers online to stop receiving a paper bill, and elects the E-Bill and/or E-Pay options.

Access offers E-AutoPay using a credit/debit\* card as an option for automatic payments. This option may be setup by the customer thru the Access website or by completing the appropriate authorization form. The credit/debit card will be charged the balance on the account the 14<sup>th</sup> day prior to the "Due Before Date" shown on the monthly invoice. If the "Due Before Date" is a Saturday or Sunday, the charge will occur on the previous Friday. If the "Due Before Date" is a holiday, the charge will occur on the first previous business day.

A customer can re-select a paper invoice in the future, but the customer will forfeit the E-Bill/E-Pay credit if re-subscribing to a paper bill within six months from the date the E-Bill/E-Pay credit is received. Customers must maintain good standing with the Company to be eligible to receive credits.

There is no fee for using this service.

**I. Checking Account Auto Draft**

Access offers Auto-Draft from checking or savings accounts as an option for automatic payments. This option may be setup by the customer thru the Access website or by completing the appropriate authorization form. Payments of the balance of the account are drafted from the account on the "Due Before Date" shown on the monthly invoice. If the "Due Before Date" is a Saturday or Sunday, the charge will occur on the previous Friday. If the "Due Before Date" is a holiday, the charge will occur on the first previous business day.

There is no fee for using this service.

**RECEIVED**

5/23/2019

**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**



---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.3 Advance Payments

An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other nonrecurring charges plus charges for one month of service. Where construction charges are applicable the payment thereof may be required in advance of start of construction.

2.5.4 Deposits

- A. Any applicant who is unable to establish a satisfactory credit standing with the Company or any subscriber whose credit standing has become impaired may also be required to deposit a sum up to an amount equal to either the charge for two months' local service or the charge for the estimated toll messages during a like period. Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.
- B. Interest shall accrue at a rate of six percent annually. The interest will be applied as a credit to the customer's bill or will be paid to the customer on an annual basis.
- C. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment of any sums due the Company.

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

**LOCAL EXCHANGE SERVICES**

---

**REGULATIONS (CONT'D.)****2.5 Payment Arrangements (Cont'd.)****2.5.5 Refusal or Termination of Service**

- A. The Company may refuse or terminate service to a customer under the following conditions:
1. For noncompliance with the Company's tariffed rules or commission administrative regulations. The Company may terminate service for failure to comply with applicable tariffed rules or commission administrative regulations pertaining to that service. However, the Company will not terminate or refuse service to any customer for noncompliance with its tariffed rules or commission administrative regulations without first having made a reasonable effort to obtain customer compliance. After such effort by the Company, service may be terminated or refused only after the customer has been given at least ten (10) days written termination notice pursuant to commission administrative regulation.
  2. For dangerous conditions. If a dangerous condition relating to the Company's service which could subject any person to imminent harm or result in substantial damage to the property of the Company or others, is found to exist on the customer's premises, the service shall be refused or terminated without advance notice. The Company will notify the customer immediately in writing and, if possible, orally of the reasons for the termination or refusal. Such notice will be recorded by the Company and will include the corrective action to be taken by the customer or Company before service can be restored or provided. However, if the dangerous condition can be effectively isolated or secured from the rest of the system, the Company will discontinue service only to the affected piping or appliance.
  3. For refusal of access. When a customer refuses or neglects to provide reasonable access to the premises for installation, operation, maintenance or removal of Company property, the Company may terminate or refuse service. Such action shall be taken only when corrective action negotiated between the Company and customer has failed to resolve the situation and after the customer has been given at least ten (10) days' written notice of termination pursuant to commission administrative regulation.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED**

5/23/2019

**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.5 Refusal or Termination of Service (Cont'd.)

A. (Cont'd.)

4. For outstanding indebtedness. Except as provided in commission administrative regulation, the Company shall not be required to furnish new service to any customer who is indebted to the Company for service furnished or other tariffed charges until that customer has paid his indebtedness.
5. For noncompliance with state, local or other codes. The Company may refuse or terminate service to a customer if the customer does not comply with state, municipal or other codes, rules and administrative regulations applying to such service. The Company may terminate service pursuant to this section only after ten (10) days' written notice is provided pursuant to commission administrative regulation, unless ordered to terminate immediately by a governmental official.
6. For nonpayment of bills. The Company may terminate service at a point of delivery for nonpayment of charges incurred for Company service at that point of delivery; however, the Company will not terminate service to any customer for nonpayment of bills for any tariffed charge without first having mailed or otherwise delivered an advance termination notice which complies with the requirements of commission administrative regulation.

The Company, when proposing to terminate customer service for nonpayment, will mail or otherwise deliver to that customer five (5) days' written notice of intent to terminate. Under no circumstances will service be terminated before twenty (20) days after the mailing date of the original unpaid bill.

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.5 Refusal or Termination of Service (Cont'd.)

A. (Cont'd.)

7. For illegal use or theft of service. The Company may terminate service to a customer without advance notice if it has evidence that a customer has obtained unauthorized service by illegal use or theft. Within twenty-four (24) hours after such termination, the Company will send written notification to the customer of the reasons for termination or refusal of service upon which the Company relies, and of the customer's right to challenge the termination by filing a formal complaint with the commission. This right of termination is separate from and in addition to any other legal remedies which the Company may pursue for illegal use or theft of service. The Company shall not be required to restore service until the customer has complied with all tariffed rules of the Company and laws and administrative regulations of the commission.

B. The Company will not terminate service to a customer if the following conditions exist:

1. If payment for services is made. If, following receipt of a termination notice for nonpayment but prior to the actual termination of service, there is delivered to the Company office payment of the amount in arrears, service will not be terminated.
2. If a payment agreement is in effect. Service will not be terminated for nonpayment if the customer and the Company have entered into a partial payment plan in accordance with commission administrative regulation and the customer is meeting the requirements of the plan.

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.5 Refusal or Termination of Service (Cont'd.)

B. (Cont'd.)

3. If a medical certificate is presented. Service will not be terminated for thirty (30) days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The Company may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by an agreed partial payment plan in accordance with commission administrative regulation. The Company will not require a new deposit from a customer to avoid termination of service for a thirty (30) day period who presents to the Company a medical certificate certified in writing by a physician, registered nurse or public health officer.

C. The termination notice requirements of this section will not apply if termination notice requirements to a particular customer or customers are otherwise dictated by the terms of a special contract between the Company and customer which has been approved by the commission.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

**LOCAL EXCHANGE SERVICES**

---

**REGULATIONS (CONT'D.)****2.5 Payment Arrangements (Cont'd.)****2.5.6 Cancellation of Application for Service**

Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, charges will be imposed as described herein.

- A. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levied against the Company that would have been chargeable to the Customer had service commenced.
- B. In addition to those charges specified in Section 4, where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- C. The special charges described herein will be calculated and applied on a case-by-case basis.

---

ISSUED: May 23, 2019EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED****PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

LOCAL EXCHANGE SERVICES

REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.5.8 Kentucky TRS/TAP Surcharge

In order to support funding of the Telecommunications Relay Services (TRS) and the Telecommunications Access Program (TAP), the Company will collect a monthly TRS/TAP surcharge from its Customers for each local line provided by the Company. The current charge is \$0.03 per access line.

2.5.9 Kentucky Universal Service Fund (KUSF)

In order to support funding of LifeLine service to low-income consumers, the Company will collect a monthly Kentucky LifeLine Support charge from its Customers for each local line provided by the Company. The charge per line is \$0.15\* per month.

(I)

2.6 Adjustments and Allowances for Interruptions

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.1.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal.

2.6.1 Limitation on Allowances

No credit allowance will be made for:

- A. Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B. Interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;

*\*This rate is effective for bills rendered on or after September 19, 2023, per Commission Order entered September 19, 2023, in Case No. 2016-00059.*

(I)  
(I)

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell**  
Executive Director



~~EFFECTIVE: December 5, 2023~~  
**EFFECTIVE**  
**12/5/2023**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

ISSUED: December 5, 2023

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.6 Adjustments and Allowances for Interruptions (Cont'd.)

2.6.1 Limitation on Allowances (Cont'd.)

- C. Interruptions due to the failure or malfunction of non-Company equipment;
- D. Interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. Interruptions of service during any period in which the Customer continues to use the service on an impaired basis;
- F. Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- G. Interruption of service due to circumstances or causes beyond the control of the Company.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY



---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.7 Cancellation of Service

If a Customer terminates services before the completion of the term commitment for any reason whatsoever other than a service interruption (as defined in Section 2.6 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.

Customer's termination liability for cancellation of service shall be equal to:

- 2.7.1 all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer; plus
- 2.7.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer; plus
- 2.7.3 all Recurring Charges specified in the applicable Service Order for the balance of the then- current term commitment discounted at a rate determined by the Commission;
- 2.7.4 minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.8.1 to any subsidiary, parent company or affiliate of the Company; or
- 2.8.2 pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.8.3 pursuant to any financing, merger or reorganization of the Company.



---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

41

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED**  
**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.10 Taxes, Surcharges and Fees

- 2.10.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff. To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, sales tax, occupation tax, license tax, permit fee, rights-of-way fee, franchise fee, or other regulatory fee or tax, such fees and taxes shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government. It shall be the responsibility of the Customer to pay any such taxes and fees that subsequently become applicable retroactively.
- 2.10.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

REGULATIONS (CONT'D.)

2.11 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

Fusion Cloud Services, LLC  
420 Lexington Ave., Suite 1718  
New York, NY 10170  
866-424-5100

If after investigation and review by the Company, a disagreement remains as to the disputed amount, the Customer may file an appropriate complaint with the Kentucky Public Service Commission at:

Commonwealth of Kentucky  
Public Service Commission  
211 Sower Boulevard, PO Box 615  
Frankfort, Kentucky 40602-0615  
800-772-4636

2.12 Tests, Pilots, and Contests

The Company may conduct special tests or pilot programs at its discretion to demonstrate the ease of use and quality of service. The Company may also waive a portion of or all processing fees or installation fees for winners of contests sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer.



---

**LOCAL EXCHANGE SERVICES**

---

**DESCRIPTION OF SERVICE****3.1 General**

The Company will provide Local Exchange Service in the State of Kentucky as specified herein. The Company will provide services over its own facilities or will utilize the facilities, in whole or in part, of other telecommunications companies. Unless otherwise indicated, the service descriptions and rates provided herein apply to Resale Local Exchange Services and Facilities-Based Local Exchange Services

The Company's Local Exchange Services provide a Customer with a telephonic connection to, and a telephone number address on, the public switched telecommunications network. Each Exchange Access Service enables users to:

- A. receive calls from other stations on the public switched telecommunications network;
- B. access other services offered by the Company as set forth in this tariff;
- C. access certain interstate and international calling services provided by the Company;
- D. access (at no additional charge) the Company's operators and business office for service related assistance;
- E. access (at no additional charge) emergency services by dialing 0- or 9-1-1;
- F. access (at no additional charge) the telecommunications relay service (TRS) system by dialing 7-1-1; and
- G. access services provided by other common carriers that purchase the Company's switched access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premises.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED**

5/23/2019

**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.2 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) BellSouth Telecommunications, Inc.

3.3 Rate Groups

Charges for local services provided by the Company in certain areas may be based, in part, on the Rate Group and/or Zone associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

Local calling areas (LCAs), Rate Group, Zones, and Band assignments are equivalent to those specified in BellSouth Telecommunications, Inc., Kentucky General Subscriber Service Tariff ("GSST").

In the event that an Incumbent LEC or the Kentucky Public Service Commission reclassifies an exchange or End Office from one Rate Group or Zone to another, the reclassification will also apply to Company Customers who purchase services under this tariff.

BellSouth Rate Group Equivalents:

Rate Group	Exchange Access Lines and PBX Trunks In Local Calling Area - Upper Limit
1	up to 13,800
2	13,801 to 25,100
3	25,101 to 45,500
4	45,501 to 200,800
5	200,801 +

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Basic Local Service Offerings

3.4.1 Residential Local Exchange Service

Residential Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Residential Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available, for an additional charge, for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Residential Local Exchange Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.4 Basic Local Service Offerings (Cont'd.)

3.4.2 Business Local Exchange Service

Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available, for an additional charge, for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY



---

**LOCAL EXCHANGE SERVICES**

---

**DESCRIPTION OF SERVICE (CONT'D.)****3.4 Basic Local Service Offerings (Cont'd.)****3.4.3 PBX Trunk Service**

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group.

PBX Trunks are available as Inward, Outward or Two-Way combination trunks where services and facilities permit.

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges.

Recurring charges for PBX Trunk Service are billed monthly in advance. Usage charges, if applicable, are billed in arrears. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

**3.4.4 Direct Inward Dialing (DID) Service**

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

**RECEIVED****PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features

3.5.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

3.5.2 Feature Descriptions

- A. Call Forwarding Variable - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
  
- B. Three Way Calling - Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.



---

**LOCAL EXCHANGE SERVICES**

---

**DESCRIPTION OF SERVICE (CONT'D.)****3.5 Optional Calling Features (Cont'd.)****3.5.2 Feature Descriptions (Cont'd.)**

- C. Call Waiting – Basic - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.
- D. Speed Calling - Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the a speed calling list without assistance from the Company.
- E. Call Forwarding Busy Line, Basic - Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- F. Call Forwarding Don't Answer, Basic - Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- G. Call Forwarding Busy Line w/ Customer Control - Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED****PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

**LOCAL EXCHANGE SERVICES**

---

**DESCRIPTION OF SERVICE (CONT'D.)**

## 3.5 Optional Calling Features (Cont'd.)

## 3.5.2 Feature Descriptions (Cont'd.)

- H. Call Forwarding Don't Answer w/ Customer Control - Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- I. Call Forwarding Multipath - This feature provides customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control of Call Forwarding Busy Line, Customer Control of Call Forwarding Don't Answer, Call Forwarding Variable, or Remote Access to Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number.
- J. Call Forwarding Variable, Remote Access - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to 1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

---

ISSUED: May 23, 2019EFFECTIVE: June 7, 2019  
5/23/2019General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170**RECEIVED****PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

**LOCAL EXCHANGE SERVICES**

---

**DESCRIPTION OF SERVICE (CONT'D.)****3.5 Optional Calling Features (Cont'd.)****3.5.2 Feature Descriptions (Cont'd.)**

- K. Call Waiting – Deluxe - Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;  
Answer the waiting call and disconnecting from the first party;  
Direct the waiting caller to hold via a recording  
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end-user must have call Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

- L. Three Way Calling with Transfer - This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.

**RECEIVED****PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- M. Star 98 Access - Star 98 Access is an optional network feature which allows subscribers to dial \*98 to access a service. Generally subscribers use this feature to access their local voice mail service from their home or business telephone line. Star 98 Access is only available to subscribers on lines which are equipped with a version of Call Forwarding Don't Answer. Star 98 Access may not be compatible with all auxiliary calling features.
  
- N. Call Forwarding Don't Answer w/ Ring Control - Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

**LOCAL EXCHANGE SERVICES**

---

**DESCRIPTION OF SERVICE (CONT'D.)****3.5 Optional Calling Features (Cont'd.)****3.5.2 Feature Descriptions (Cont'd.)**

- O. Remote Call Forwarding - Remote Call Forwarding (RCF) is a local exchange telecommunications service feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 8XX Service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF Customer pays the applicable charges for the forwarded portion of the call.

Remote Call Forwarding service is offered subject to availability of suitable facilities. Remote Call Forwarding service is not offered where the terminating station is a coin telephone. The Company will not provide identification of the originating telephone number to the RCF Customer. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, the normal grade end-to-end transmission is not guaranteed on such calls.

Each Remote Call Forwarding feature allows for forwarding one call at a given time. An additional path is necessary for each additional call to be forwarded simultaneously.

- P. Multiple Directory Number Distinctive Ringing - This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.

**RECEIVED****PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- Q. Call Return - allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.
  
- R. Repeat Dialing - Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911





---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- S. Call Selector - Allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.
- T. Preferred Call Forwarding - Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.
- U. Call Block - Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- V. Call Tracing - Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- W. Caller ID – Basic - Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.
- X. Caller ID – Deluxe - Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- Y. Anonymous Call Rejection - Permits the end -user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.
- Z. Hunting - the Company offers basic “serial hunting”, which defaults to the next available trunk within a group, when the prior trunk is busy.



---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.5 Optional Calling Features (Cont'd.)

3.5.2 Feature Descriptions (Cont'd.)

- AA. User Transfer/Conferencing - A user of this feature may hold an in-progress call and complete a second call, or may add on the previously held call for a three-way conference. The feature also allows an incoming call to be transferred to another access arrangement.
- BB. Call Pickup - This feature allows a subscriber to answer a call which has been directed to another serving arrangement within the same call pickup group by dialing a code.
- CC. Call Hold - A user of this feature can place an established call on hold by depressing the switch hook and dialing a code.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.6 Directory Assistance and Listing Services

3.6.1 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

A credit will be given for calls to Directory Assistance as follows:

- S The Customer experiences poor transmission or is cut-off during the call; or
- S The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 24 hours of occurrence.

A. Directory Assistance Charge Exemption

Directory Assistance Charge Exemption gives 50 Free (local, long distance, or combination of both) DA calls per billing cycle on each line where the end user has disabilities that prevent use of the telephone directory. Normal tariffs apply to DA calls for the 51<sup>st</sup> and all other additional calls within a billing cycle. For purposes of this rule, disability means, with respect to an individual, a physical or mental impairment that prohibits a customer from using the telephone directory.

A letter from the end-user's physician, clinic or appropriate group/agency verifying the disability, on the official letterhead of the physician, should be attached to the application. The Company will not be responsible for any charges incurred to obtain certification. In addition to the physician's letter, the customer will be required to complete Access's Directory Assistance Charge Exemption Application Form.



---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.6 Directory Assistance and Listing Services (Cont'd.)

3.6.2 Directory Listings

A. General

The following rules apply to basic listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company may use abbreviations in listings. The Company may reject a residential listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

One basic listing for each individual line service, auxiliary line or PBX system is provided at no additional charge to the Customer. A basic listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.6 Directory Assistance and Listing Services (Cont'd.)

3.6.2 Directory Listings (Cont'd.)

B. Non-published Service

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.6 Directory Assistance and Listing Services (Cont'd.)

3.6.2 Directory Listings (Cont'd.)

C. Non-listed Service

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

**LOCAL EXCHANGE SERVICES**

---

**DESCRIPTION OF SERVICE (CONT'D.)****3.7 Local Operator Services**

3.7.1 Local Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Service. Per call charges which reflect the level of operator assistance and billing arrangement requested by the Customer apply in addition to any other applicable local usage charges.

**3.7.2 Operator Service Call Types**

- A. Customer Dialed Calling/Credit Card Call - This charge applies in addition to local usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number and card number where the capability exists for the Customer to do so.
- B. Operator Dialed Calling/Credit Card Call - This charge applies in addition to local usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.
- C. Operator Station - These charges apply in addition to local usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed to the originating line, Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.
- D. Person-to-Person - This charge applies in addition to local usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to the originating line, a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED**

5/23/2019

**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**



---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.7 Local Operator Services (Cont'd.)

3.7.3 Available Billing Arrangements

- A. Bill to Line - A billing arrangement whereby the originating caller may bill the charges for a call to the Company-provided local exchange line from which the call is placed. The terms and conditions of the Company apply to payment arrangements.
- B. Calling Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved LEC-issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.
- C. Collect Billing - A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
- D. Commercial Credit Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.
- E. Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.7 Local Operator Services (Cont'd.)

3.7.4 Operator Dialed Surcharge

This charge applies to Operator Station and Person-to-Person calls for which the caller has the ability to dial the called number, but chooses instead to have the Company operator perform the dialing. This charge is in addition to local usage charges and other applicable operator service charges.

3.7.5 Partially Automated Surcharge

This charge applies to Operator assisted Station to Station calls (including those billed to calling cards) where the customer dials the terminating number, and elects to have the Operator handle the billing method. This charge is in addition to local usage charges and other applicable operator service charges.

3.7.6 Busy Line Verification and Line Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.



LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.8 All Access Business Line Package<sup>1</sup>

All Access Business service includes a Business Line, all of the features listed below, and 600 minutes of long distance usage to locations within the contiguous United States. Calls within the standard flat rate local calling area are unlimited.

- |  |                                    |
|--|------------------------------------|
| Call Waiting   | Call Forwarding                    |
| Three-Way Calling                                    | Speed Calling                      |
| Hunting  | Call Forwarding Don't Answer       |
| Remote Access - Call Forwarding Variable             | Call Tracing                       |
| Selective Class of Call Screening                    | Call Return                        |
| Repeat Dialing                                       | Call Tracing                       |
| Call Block   | Preferred Call Forwarding          |
| Call Selector  | Anonymous Call Rejection, per line |
| Caller ID  | Enhanced Caller ID                 |
| Calling number delivery blocking, per line permanent | Star 98 Access                     |
| Distinctive Ringing Service                          | Message Waiting Indication         |
| Call Forwarding Busy Line                            | Caller ID Deluxe                   |

All Access service requires a one, two or three-year term commitment. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months per location remaining in the term. Upon expiration of the initial term the Agreement will automatically renew for a one year term period unless terminated by either party providing written notice of termination to the other 30 days prior to the end of the initial term or any such successive period. The Company

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access service under month to month billing at applicable non-discounted rates.

The 600 long distance minutes are aggregated per All Access line per location (for example if a customer has three lines at a location, the customer will have 1,800 long distance minutes included as part of the fixed monthly fee at that location). Long distance usage beyond the allowance is billed at \$0.049 per minute. 8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately and minutes of use are not included in the 600 minute allowance. Minutes associated with Area Calling (where available) are part of the 600 minute call allowance. Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the non-contract rate of \$.069 per minute along with all other applicable taxes, fees and surcharges.

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.



---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.8 All Access Business Line Package<sup>1</sup> (Cont'd.)

All Access does not include calling cards, international calling, calls to AK, HW, PR, USVI, other US territories, or Canada, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. All Access service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations.

All taxes and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.

The Company will not offer All Access service in conjunction with ILEC-branded DSL service.

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.9 All Access Lite Business Line Package<sup>1</sup>

All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA long distance calling is billed at \$0.049 per minute.

- |  |                                    |
|--|------------------------------------|
| Call Waiting   | Call Forwarding                    |
| Three-Way Calling/Three-Way Calling with Transfer    | Speed Calling                      |
| Hunting  | Call Forwarding Don't Answer       |
| Remote Access - Call Forwarding Variable             | Call Return                        |
| Repeat Dialing                                       | Call Tracing                       |
| Call Block   | Preferred Call Forwarding          |
| Call Selector  | Anonymous Call Rejection, per line |
| Caller ID  | Enhanced Caller ID                 |
| Calling number delivery blocking, per line permanent | Star 98 Access                     |
| Distinctive Ringing Service                          | Message Waiting Indication         |
| Call Forwarding Busy Line                            | Caller ID Deluxe                   |

All Access Lite service customers may choose one, two, or three-year term contracts. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months per location remaining in the term. Upon expiration of the initial term the Agreement will automatically renew for a one year term period unless terminated by either party providing written notice of termination to the other 30 days prior to the end of the initial term or any such successive period.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access Lite service under month to month billing at applicable non-discounted rates.

8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately.

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.



---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.9 All Access Lite Business Line Package<sup>1</sup>

End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change.

All Access Lite does not include calling cards, international calling, calls to AK, HI, PR, USVI, other US territories, or Canada, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. All Access Lite service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations, and is only available in select NPA-NXXs. Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the non-contract rate of \$.069 perminute along with all other applicable taxes, fees and surcharges.

All taxes and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.

The Company will not offer All Access Lite service in conjunction with ILEC-branded DSL service.

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

---

LOCAL EXCHANGE SERVICES

---

DESCRIPTION OF SERVICE (CONT'D.)

3.10 Basic Access Business Service<sup>1</sup>

Basic Access Business Service is an a la carte business line product available to new or existing Company customers. Basic Access requires a one or two year term commitment. Multiple Basic Access lines or Basic Access lines utilized in conjunction with the Company business line packages, at one premise must all be co-terminus. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months per location remaining in the term. Upon expiration of the initial term the Agreement will automatically renew for a one year term period unless terminated by either party providing written notice of termination to the other 30 days prior to the end of the initial term or any such successive period.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on Basic Access service under month to month billing at applicable non-discounted rates.

The Company will not offer Basic Access service in conjunction with ILEC-branded DSL service in those areas where the Company offers DSL service. Where the Company does not offer DSL service, Basic Access in conjunction with ILEC-branded DSL will require a minimum of three Basic Access lines and DSL cannot be part of a hunt group.

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.



LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.11 Simple Connections Package<sup>1</sup>

Simple Connections service includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting	Hunting
Caller ID Deluxe	3 <sup>rd</sup> Party Blocking
Three-Way Calling	Anonymous Call Rejection
Repeat Dialing	Repeat Dialing Blocking
Call Forwarding Variable	Call Return Blocking
Call Forwarding No Answer	Caller ID Blocking
Call Forwarding Busy Line	Collect Call Blocking
Call Return	International Blocking
Speed Dialing	Call Selector
900/977 Blocking	Call Trace
Distinctive Ring	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 2500 minutes of interLATA long distance calling to locations within the United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US territories, and Canada do not qualify under the free usage provisions of this plan. These services are provided pursuant to other Company tariffs or tariff equivalents. An inbound toll-free service option is available for a recurring fee of \$2.95 per toll-free number and all toll-free usage to locations within the contiguous United States is billed at \$0.069 per minute. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Simple Connections long distance plans.

Service is only available, where technically and economically feasible, to customers with existing RBOC service or a phone number originally served by the RBOC. A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Term plan customers terminating service prior to completion of the term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract (except in instances where the Company has assumed a previous carrier's contract B the Company may then charge the amount by the number of months and per location). Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the non-contract rate of \$.069 perminute along with all other applicable taxes, fees and surcharges. ). If the term plan is terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on Simple Connections service under month to month billing at applicable non-discounted rates.

All taxes and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170





## LOCAL EXCHANGE SERVICES

## DESCRIPTION OF SERVICE (CONT'D.)

3.12 Simple Connections Lite Package<sup>1</sup>

Simple Connections service includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting	3 <sup>rd</sup> Party Blocking
Caller ID Deluxe	Anonymous Call Rejection
Three-Way Calling	Repeat Dialing Blocking
Repeat Dialing	Call Return Blocking
Call Forwarding Variable	Caller ID Blocking
Call Forwarding No Answer	Collect Call Blocking
Call Forwarding Busy Line	International Blocking
Call Return	Call Selector
Speed Dialing	Call Trace
900/977 Blocking	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 100 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US territories, and Canada do not qualify under the free usage provisions of this plan. These services are provided pursuant to other Company tariffs or tariff equivalents. An inbound toll-free service option is available for a recurring fee of \$2.95 per toll-free number and all toll-free usage to locations within the contiguous United States is billed at \$0.069 per minute. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Simple Connections Lite long distance plans.

Service is only available, where technically and economically feasible, to customers with existing RBOC service or a phone number originally served by the RBOC. A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Term plan customers terminating service prior to completion of the term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract (except in instances where the Company has assumed a previous carrier's contract B the Company may then charge the amount by the number of months and per location). Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the non-contract rate of \$.069 per minute along with all other applicable taxes, fees and surcharges. If the term plan is terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on Simple Connections Lite service under month to month billing at applicable non-discounted rates.

All taxes and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.13 Off Premise Extension<sup>1</sup>

On and/or Off Premises Extensions and Dual Premise Addresses (DPAs) extend the capability to make or receive calls from a 2-Wire Voice Grade Port/Loop Combination beyond the End-Users Primary Service Address, but within the same Central Office.

3.14 Find Me Solutions

Find Me Solutions is a three feature package which is available (Free of Charge) in select CLLIs, on lines with another product purchased from Access. The Find Me Solutions Package includes the following:

- Find Me Follow Me - When the customers telephone number is dialed the system routes the call through a user-defined list of numbers. The numbers will be called sequentially, in a preferred order in accordance with the user's scheduled activities and locations.
- Simultaneous Ring - Allows the customer to have multiple destinations ring simultaneously when any calls are received on their phone number. The first destination to be answered is connected.
- Emergency Call Forwarding - All calls can be instantly forwarded via the web portal to alternative numbers in an emergency.

Note: Long Distance charges may be incurred. These will be at the rates determined by the other product/s assigned to the line/s being used for Find Me Solutions.

3.15 Value Line

Value Line is equipped with:

Basic business line

3.16 Basic Line

Basic Line is equipped with:

Basic business line  
Unlimited Local, Intra-LATA Long Distance  
Caller ID – Name and Number  
Call Waiting  
Hunting

(N)  
-----  
(N)

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: October 21, 2019

EFFECTIVE October 22, 2019

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

DESCRIPTION OF SERVICE (CONT'D.)

3.17 Basic Plus

(N)

Basic Plus is equipped with:

- Dialtone Line
- Unlimited Local, Intra-LATA Long Distance
- Anonymous Call Rejection, per line
- Call Block
- Call Forwarding
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Return
- Call Selector
- Call Tracing
- Call Waiting
- Caller ID
- Caller ID Deluxe
- Calling number delivery blocking, per line
- Distinctive Ringing Service
- Enhanced Caller ID
- Hunting
- Preferred Call Forwarding
- Remote Access – Call Forwarding Variable
- Repeat Dialing
- Selective Class of Call Screening
- Speed Calling
- Three-Way Calling

3.18 Essentials

Essentials is equipped with:

- Basic business line
- Unlimited Features
- Hunting
- Unlimited Local Intra-LATA Long Distance
- 200 Minutes of Domestic Inter-LATA Long Distance

(N)

ISSUED: October 21, 2019

EFFECTIVE October 22, 2019

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339



---

LOCAL EXCHANGE SERVICES

---

RATES

4.1 Application of Rates and Charges

All services offered in this tariff are subject to Service Order, Nonrecurring, Monthly Recurring, and Usage Charges.

4.1.1 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- C. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- D. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E. All times refer to local time.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED**  
**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

 LOCAL EXCHANGE SERVICES
 

---

## RATES (CONT'D.)

## 4.1 Application of Rates and Charges (Cont'd.)

## 4.1.2 Distance Calculations

Where charges for a service are specified based upon distance, the following rules apply:

- A. Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide, associated with each NPA-NXX combination .
- B. The airline distance between any two rate centers is determined as follows:
- Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced BellCore document.
- Step 2: Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- Step 3: Square each difference obtained in step (b) above.
- Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.
- Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
- C. The formula for distance calculations is:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$


 RECEIVED

 PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.1 Application of Rates and Charges (Cont'd.)

4.1.3 Rate Periods for Time of Day Sensitive Services

- A. For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff:

	MON	TUES	WED	THUR	FRI	SAT	SUN	
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD							
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD							EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD							

\* Up to but not including.

Peak - 8:00 AM to, but not including 8:00 PM M-F (excluding holidays)  
Off-Peak - All other times.

- B. Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.
- C. For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25



---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.1 Application of Rates and Charges (Cont'd.)

4.1.4 Discounted Pricing Plans

The rates identified in this tariff are base rates. Except as otherwise noted, the discounts herein are applied to the base rates.

Current discount, all service plans 0%

A. Limitations

Discounts will not be applied to any service priced on a contract or individual case basis. The following services and/or charges are not eligible for discounted pricing:

End User Common Line charge  
End User Port Charge  
Directory Assistance  
Operator Services  
Usage Sensitive Features

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.2 Service Charges and Surcharges

4.2.1 Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

	Residential	Business
Line Change Charge	\$15.00	\$15.00

4.2.2 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

Duration of time, per technician	Residential	Business
Premise Work Charge	\$ 40.00	\$40.00
Initial Hour (time & materials)	\$110.00	\$110.00
Each Additional 15 minute increment	\$30.00	\$30.00
Initial Jack & Wiring (existing customer)	\$80.00	\$80.00
Each Additional Jack & Wiring (existing customer)	\$65.00	\$65.00

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170





---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.2 Service Charges and Surcharges (Cont'd.)

4.2.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	Residential	Business
Per occasion initial line	\$35.00	\$48.00
Per occasion additional line	\$35.00	\$14.00

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Basic Local Service Rates

4.3.1 Residential Local Exchange Service

- A. [Reserved for future use]
- B. Usage Sensitive Charges and Allowances

1. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

2. Measured Service - Usage

The following usage rates are applicable for local calls and are based on airline mileage between wire centers. Wire center coordinates are specified in the National Exchange Carrier Association, Inc., F.C.C. Tariff No. 4. Usage in excess of the allowance will be billed in arrears.

Usage Rates - Local Measured Service (except Customer-Provided Public Telephones). Partial minutes count as full minutes for each individual call completed.

Mileage Bands	Initial Minute Charge	Additional Minute Charge
A (0 miles)	\$.04	\$.02
B (1-10 miles)	\$.04	\$.02
C (over 10 miles)	\$.06	\$.04
Evening and Holidays Discount		35%
Night and Weekend Discount		60%



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Basic Local Service Rates (Cont'd.)

4.3.1 Residential Local Exchange Service (Cont'd.)

B. Usage Sensitive Charges and Allowances (Cont'd.)

3. Measured Service - Usage Sensitive Charges and Allowances

The rates preceding include the following monthly usage allowances for dialed sent paid local calls.

Usage Allowance		
Basic Measured		\$5.00
Low-use Measured		\$0.00

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute.

4. Area Calling Plan - Usage Sensitive Charges

The following rates apply for all Area Calling Plan option 1 usage within the full LCA and are based on airline mileage between wire centers. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. Option 2 subscribers are provided with unmetered calling within the full LCA.

	Mileage Bands	Initial Minute Charge	Additional Minute Charge
A.	(0 miles)	\$0.02	\$0.01
B.	(1-10 miles) within limited LCA	\$0.04	\$0.02
C.	(>10 miles) within limited LCA	\$0.06	\$0.04
D.	(1-10 miles) beyond limited LCA	\$0.04	\$0.02
E.	(11-16 miles) beyond limited LCA	\$0.06	\$0.04
F.	(17-22 miles) beyond limited LCA	\$0.09	\$0.07
G.	(23-30 miles) beyond limited LCA	\$0.09	\$0.07
H.	(31-40 miles) beyond limited LCA	\$0.09	\$0.07
I.	(>40 miles) beyond limited LCA	\$0.09	\$0.07



---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.3 Basic Local Service Rates (Cont'd.)

4.3.1 Residential Local Exchange Service (Cont'd.)

B. Usage Sensitive Charges and Allowances (Cont'd.)

4. Area Calling Plan - Usage Sensitive Charges (Cont'd.)

The preceding usage rates are peak period rates and apply from 8:00 AM to 8:00 PM, Monday through Friday (excluding holidays). Off-peak period rates apply to all other times and are rated at a 50 percent discount. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge.

Call completed with automated calling cards or operator assistance will have the appropriate usage charges and Operator Assisted Local Call Surcharges applied when applicable.

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.3 Basic Local Service Rates (Cont'd.)

4.3.1 Residential Local Exchange Service (Cont'd.)

C. Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.2 of this tariff. All such charges will appear on the next bill following installation of the service.

Nonrecurring charges for installation of Residential lines are:

First Line (incl. first jack w/wiring)	\$130.00
Each Additional Line (incl. jack w/wiring) <sup>1</sup>	\$55.00
Additional Jack w/wiring at time of install	\$55.00
Line Installation w/ no jack or wiring	\$60.00

<sup>1</sup> Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.



---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.3 Basic Local Service Rates (Cont'd.)

4.3.2 Business Local Exchange Service Lines, (cont'd.)

- A. [Reserved for Future Use]
- B. Usage Sensitive Charges and Allowances
  - 1. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.3 Basic Local Service Rates (Cont'd.)

4.3.2 Business Local Exchange Service Lines, (cont'd.)

C. Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.2 of this tariff. All such charges will appear on the next bill following installation of the service.

Nonrecurring charges for installation of Business lines are:

First Line (incl. first jack w/wiring)	\$130.00
Each Additional Line (incl. jack w/wiring) <sup>1</sup>	\$55.00
Additional Jack w/wiring at time of install	\$55.00
Line Installation w/ no jack or wiring	\$60.00

<sup>1</sup> Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.



LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.3 Basic Local Service Rates (Cont'd.)

4.3.3 PBX Trunk Service

A. Trunk Charges

Except as otherwise noted herein, PBX Trunk Service is provided at the Business Local Exchange Service Lines rates and charges as specified in Section 4.3.2 of this tariff.

RATEGROUP	FLAT RATE TRUNK	FLAT RATE DID TRUNK
Group 1	\$28.00	\$56.00
Group 2	\$28.00	\$57.00
Group 3	\$28.00	\$57.00
Group 4	\$28.00	\$57.00
Group 5	\$28.00	\$57.00

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170





LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.3 Basic Local Service Rates (Cont'd.)

4.3.3 PBX Trunk Service (Cont'd.)

B. Direct Inward Dialing (DID) Service

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks as shown in this tariff. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	\$480.00	\$ 3.40
Each Additional Block of 20 DID Numbers	\$480.00	\$ 3.40
	Installation Charge	Monthly Recurring
Dual Tone Multifrequency Pulsing Option, Per Trunk	\$ n/a	\$ 7.50
Automatic Intercept Service, per number <sup>1</sup>	\$16.00	\$ n/a

<sup>1</sup> Provides automatic number referral for non-listed disconnected DID telephone numbers for twelve months or until the delivery of the new directory, whichever comes first. AIS is only provided where facilities permit.



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.4 Optional Calling Features

4.4.1 Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Optional Calling Features	Residential	Business
Three-Way Calling	\$0.90	\$0.90
Call Return	\$0.90	\$0.90
Repeat Dialing	\$0.90	\$0.90
Busy Connect (Per call, per use)	\$0.80	\$0.80
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

4.4.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.



## LOCAL EXCHANGE SERVICES

## RATES (CONT'D.)

## 4.4 Optional Calling Features (Cont'd.)

## 4.4.2 Features Offered on Monthly Basis (Cont'd.)

Optional Calling Features (Group 1)	Residential	Business
Call Waiting	\$6.00	\$7.45 (I)
Call Forwarding Variable	\$5.00	\$7.50 (I)
Three Way Calling	\$6.00	\$5.20
Speed Calling ( 8-code)	\$4.60	\$5.20
Speed Calling ( 30-code)	\$5.10	\$5.20
Call Forwarding Busy Line	\$2.00	\$5.20
Call Forwarding Don't Answer	\$2.00	\$5.20
Call Forwarding Don't Answer-Ring Control	\$2.00	\$5.20
Customer Control of Call Forwarding Busy Line	\$4.00	\$5.20
Customer Control of Call Forwarding Don't Answer	\$4.00	\$5.20
Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath <sup>1</sup>	\$3.00	\$5.20
Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath <sup>1</sup>	\$4.00	\$5.20
Call Forwarding Variable Multipath or Remote Access-Call Forwarding Variable Multipath <sup>1</sup>	\$3.00	\$7.45 (I)
Call Block	\$5.20	\$5.20
Call Return	\$6.00	\$8.00 (I)
Call Selector	\$5.20	\$5.20
Call Tracing	\$5.20	\$5.20
Repeat Dialing	\$5.20	\$5.20
Preferred Call Forwarding	\$5.20	\$5.20
Three-Way Calling with Transfer <sup>2</sup>	\$6.00	\$6.95 (I)
Remote Access-Call Forwarding Variable	\$7.00	\$5.20
User Transfer/Conferencing	\$3.50	\$5.20
User Transfer/Conference w/Hold	\$5.00	\$5.20
User Transfer/Conference w/Call Pickup	\$4.00	\$5.20
User Transfer/Conference w/Hold and Pickup	\$5.50	\$5.20
Call Pickup	\$0.50	\$5.20

1 Monthly rate per call forwarding path in excess of ten paths.

2 Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.4 Optional Calling Features (Cont'd.)

4.4.2 Features Offered on Monthly Basis (Cont'd.)

Optional Calling Features (Group 2)	Residential	Business
Multiple Directory Number Distinctive Ringing - First DN	\$5.00	\$ 8.00
Multiple Directory Number Distinctive Ringing - Two DN's	\$7.00	\$10.00
Caller ID - Basic	\$8.00	\$11.00
Caller ID - Deluxe (with ACR)	\$10.00 (I)	\$12.00
Caller ID - Deluxe (without ACR per line for Multi-Line Hunt Group arrangements)	\$7.95	\$ 8.50
Enhanced Caller ID (with ACR)	n/a	\$13.95
Enhanced Caller ID with Call Management	n/a	\$16.95
Call Waiting Deluxe With Call Forwarding Don't Answer	\$7.50	n/a
Call Waiting Deluxe With Conferencing	\$7.50	n/a
Remote Call Forwarding <sup>1</sup>	\$18.50	\$18.50
Star 98 Access	\$1.00	\$ 2.00
Privacy Director	\$7.95	n/a
Hunting		
Rate Group 1, flat	\$12.00	\$ 5.25
Rate Group 2, flat	\$11.25	\$ 5.25
Rate Group 3, flat	\$8.00	\$ 4.25
Rate Group 4, flat	\$5.00	\$ 2.75
Rate Group 5, flat	\$5.00	\$ 1.00 **
Rate Group 1, measured	\$12.00	n/a
Rate Group 2, measured	\$11.25	n/a
Rate Group 3, measured	\$10.20	n/a
Rate Group 4, measured	\$10.00	n/a
Rate Group 5, measured	\$5.70	n/a

<sup>1</sup> NRC for Remote Call Forwarding is \$14.50.

\*\* Unless the customer signs a three-year term agreement.



---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.5 Directory Assistance and Listing Services

4.5.1 Directory Assistance Service

Each Local Directory Assistance Call	\$1.50 (I)
Each Long Distance Directory Assistance Call	\$2.09

4.5.2 Directory Listings

A. Additional Listings

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for herein. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

	Residential	Business
Each Additional Listing	\$1.50 (I)	\$1.80

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.5 Directory Assistance and Listing Services (Cont'd.)

4.5.2 Directory Listings (Cont'd.)

B. Non-published Service

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

Non-published service charge, per month: \$5.50 (I)

C. Non-listed Service

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

Non-listed service charge, per month: \$3.00 (I)



LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.6 Local Operator Assisted Services

The per call charges below are in addition to any other applicable usage charges identified in this tariff.

Customer Dialed Calling/Credit Card	\$1.00
Operator Dialed Calling/Credit Card	\$2.25
Operator Station	
Billed Collect	\$2.50
Billed to Third Party	\$2.50
Billed to Line	\$2.50
Person-to-Person	\$5.00
Operator Dialed Surcharge	\$1.25
Partially Automated Surcharge	\$0.50

Busy Line Verification and Line Interrupt Service:

Per Busy Line Verification, Per Call	\$3.00
Per Line Interruption, Per Call	\$6.00

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.7 IntraLATA Toll Service

Rates, terms, and conditions of the Company's intraLATA toll services are found in the Company's intrastate interexchange services tariff.

4.8 Off Premise Extension

Zone	Rate
1	\$18.00
2	\$26.00
3	\$52.00

4.9 [Reserved for Future Use]

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.10 [Reserved for Future Use]

4.11 Simple Connections Package<sup>1</sup>

UNE ZONE	RATE GROUP	FLAT RATE	UNE ZONE	RATE GROUP	FLAT RATE
1	Rate Group 1	\$42.95 (I)	3	Rate Group 1	\$64.95 (I)
	Rate Group 3	\$42.95 (I)		Rate Group 2	\$64.95 (I)
	Rate Group 5	\$42.95 (I)		Rate Group 3	\$64.95 (I)
2	Rate Group 1	\$42.95 (I)	Rate Group 4	\$64.95 (I)	
	Rate Group 2	\$42.95 (I)	Rate Group 5	\$64.95 (I)	
	Rate Group 3	\$42.95 (I)			
	Rate Group 4	\$42.95 (I)			
	Rate Group 5	\$42.95 (I)			

4.12 Simple Connections Lite Package<sup>1</sup>

UNE ZONE	RATE GROUP	FLAT RATE	UNE ZONE	RATE GROUP	FLAT RATE
1	Rate Group 1	\$32.95 (I)	3	Rate Group 1	\$58.95 (I)
	Rate Group 3	\$32.95 (I)		Rate Group 2	\$58.95 (I)
	Rate Group 5	\$32.95 (I)		Rate Group 3	\$58.95 (I)
2	Rate Group 1	\$35.95 (I)	Rate Group 4	\$58.95 (I)	
	Rate Group 2	\$35.95 (I)	Rate Group 5	\$58.95 (I)	
	Rate Group 3	\$35.95 (I)			
	Rate Group 4	\$35.95 (I)			
	Rate Group 5	\$35.95 (I)			

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.13 All Access Business Line Package<sup>1</sup>

CLLI	Cost Zone	City	Rate
ALLNKYMA	3	ALLEN	60.95
AURRKYMA	3	AURORA	60.95
BDFRKYMA	3	BEDFORD	60.95
BGDDKYMA	3	BAGDAD	60.95
BLFDKYMA	3	BLOOMFIELD	60.95
BNLYKYMA	3	BENHAMLNCH	60.95
BNTNKYMA	3	BENTON	60.95
BRGNKYMA	3	BURGIN	60.95
BRMNKYMA	3	BREMEN	60.95
BRTWKYES	2	BARDSTOWN	35.95
BVDMKYMA	3	BEAVER DAM	60.95
BWLGKYMA	2	BOWLNGGREN	35.95
BWLGKYRV	3	BOWLNGGREN	60.95
BYVLKYMA	3	BEATTYVL	60.95
CADZKYMA	3	CADIZ	60.95
CHPLKYMA	3	CHAPLIN	60.95
CLAYKYMA	3	CLAY	60.95
CLHNKYMA	3	CALHOUN	60.95
CLPTKYMA	3	CLOVERPORT	60.95
CLTNKYES	3	CLINTON	60.95
CMBGKYMA	3	CAMPBELSBG	60.95
CNCYKYMA	2	CENTRAL CY	35.95
CNTNKYMA	3	CANTON	60.95
CNTWKYMA	3	CENTERTOWN	60.95
COTNKYMA	3	CROFTON	60.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.13 All Access Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
CRBNKYMA	2	CORBIN	35.95
CRBOKYMA	3	CRAB ORCH	60.95
CRLSKYMA	3	CARLISLE	60.95
CRTNKYMA	3	CARROLLTON	60.95
CYDNKYMA	3	CORYDON	60.95
CYNTKYMA	3	CYNTHIANA	60.95
DAVLKYMA	1	DANVILLE	35.95
DIXNKYMA	3	DIXON	60.95
DRBOKYES	3	DRAKESBORO	60.95
DWSPKYES	3	DAWSON SPG	60.95
EDVLKYMA	3	EDDYVILLE	60.95
EKTNKYMA	3	ELKTON	60.95
ELCYKYES	3	ELKHORN CY	60.95
EMNNKYES	3	EMINENCE	60.95
EMNNKYPL	3	EMINENCE	60.95
ENSRKYMA	3	ENSOR	60.95
ERTNKYMA	2	EARLINGTON	35.95
FDVLKYMA	3	FORDSVILLE	60.95
FEBRKYMA	3	FREEBURN	60.95
FKLNKYMA	3	FRANKLIN	60.95
FLTNKYMA	3	FULTON	60.95
FNVLYMA	3	FINCHVILLE	60.95
FORDKYMA	3	FORD	60.95
FRDNKYMA	3	FREDONIA	60.95
FRFTKYES	2	FRANKFORT	35.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.13 All Access Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
FRFTKYMA	2	FRANKFORT	35.95
GBVLKYMA	3	GILBERTSVL	60.95
GHNTKYMA	3	GHENT	60.95
GNVLKYMA	3	GREENVILLE	60.95
GRTWKYMA	2	GEORGETOWN	35.95
GTHRKYMA	3	GUTHRIE	60.95
HABTKYMA	3	HABIT	60.95
HANSKYMA	3	HANSON	60.95
HBVLKYMA	3	HEBBARDSVL	60.95
HCMNKYMA	3	HICKMAN	60.95
HDBGKYMA	3	HARRODSBG	60.95
HNSNKYMA	2	HENDERSON	35.95
HPVLKYMA	2	HOPKINSVL	35.95
HRBGKYES	3	HARDINSBG	60.95
HRFRKYMA	3	HARTFORD	60.95
HRLNKYMA	3	HARLAN	60.95
HWVLKYMA	3	HAWESVILLE	60.95
INEZKYMA	3	INEZ	60.95
ISLDKYMA	3	ISLAND	60.95
JCSNKYMA	3	JACKSON	60.95
JNCYKYMA	3	JUNCTIONCY	60.95
KKVLKYMA	3	KIRKSVILLE	60.95
LBJTKYMA	3	LEBANONJCT	60.95
LFYTKYMA	3	LA FAYETTE	60.95
LGRNKYES	3	LA GRANGE	60.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.



## LOCAL EXCHANGE SERVICES

## RATES (CONT'D.)

4.13 All Access Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
LOUSKYES	2	LOUISA	35.95
LRBGKYMA	3	LAWRENCEBG	60.95
LSVLKY26	1	LOUISVILLE	35.95
LSVLKY27	2	LOUISVILLE	35.95
LSVLKYAN	1	LOUISVILLE	35.95
LSVLKYAP	1	LOUISVILLE	35.95
LSVLKYBE	1	LOUISVILLE	35.95
LSVLKYBR	1	LOUISVILLE	35.95
LSVLKYCW	2	LOUISVILLE	35.95
LSVLKYFC	2	LOUISVILLE	35.95
LSVLKYHA	2	LOUISVILLE	35.95
LSVLKYJT	2	LOUISVILLE	35.95
LSVLKYOA	2	LOUISVILLE	35.95
LSVLKYSH	1	LOUISVILLE	35.95
LSVLKYSL	1	LOUISVILLE	35.95
LSVLKYSM	1	LOUISVILLE	35.95
LSVLKYTS	1	LOUISVILLE	35.95
LSVLKYVS	2	LOUISVILLE	35.95
LSVLKYWE	1	LOUISVILLE	35.95
LSVMKYCY	1	LOUISVILLE	35.95
LVMRKYMA	3	LIVERMORE	60.95
MACEKYMA	3	MACEO	60.95
MARNKYMA	3	MARION	60.95
MARTKYMA	3	MARTIN	60.95
MCDNKYMA	3	MCDANIELS	60.95
MCWLKYMA	3	MCDOWELL	60.95
MDBOKYMA	2	MIDDLESBO	35.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.13 All Access Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
MDVIKYMA	2	MADISONVL	35.95
MGFDKYMA	3	MORGANFLD	60.95
MGTWKYMA	3	MORGANTOWN	60.95
MLBGKYMA	3	MILLERBURG	60.95
MLTNKYMA	3	MILTON	60.95
MRRYKYMA	2	MURRAY	35.95
MTEDKYMA	3	MOUNT EDEN	60.95
MTSTKYMA	3	MTSTERLING	60.95
MYFDKYMA	2	MAYFIELD	35.95
MYVLKYMA	1	MAYSVILLE	35.95
NEONKYES	3	NEON	60.95
NRVLKYMA	3	NORTONVL	60.95
NWHNKYMA	3	NEW HAVEN	60.95
OKGVKYES	2	OAK GROVE	35.95
OWBOKYMA	1	OWENSBORO	35.95
OWTNKYMA	3	OWENTON	60.95
PARSKYMA	3	PARIS	60.95
PDCHKYIP	2	PADUCAH	35.95
PDCHKYLO	2	PADUCAH	35.95
PDCHKYMA	1	PADUCAH	35.95
PDCHKYRL	2	PADUCAH	35.95
PIVLKYMA	3	PINEVILLE	60.95
PKVLKYMA	2	PIKEVILLE	35.95
PKVLKYMT	3	PIKEVILLE	60.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.



## LOCAL EXCHANGE SERVICES

## RATES (CONT'D.)

4.13 All Access Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
PLRGKYMA	3	PLEASATRDG	60.95
PMBRKYMA	3	PEMBROKE	60.95
PNTHKYMA	3	PANTHER	60.95
PNVLKYMA	2	PAINTSVL	35.95
PRBGKYES	3	PRESTONSBG	60.95
PRTNKYES	3	PRINCETON	60.95
PRVDKYMA	3	PROVIDENCE	60.95
PRVLKYMA	3	PERRYVILLE	60.95
PTRYKYMA	3	PORT ROYAL	60.95
RBRDKYMA	3	ROBARDS	60.95
RCMDKYMA	2	RICHMOND	35.95
RLVLKYMA	3	RUSSELLVL	60.95
RSTRKYES	2	ROSETRRACE	35.95
SCRMKYMA	3	SACRAMENTO	60.95
SDVLKYMA	3	SADIEVILLE	60.95
SEBRKYMA	3	SEBREE	60.95
SHGVKYMA	3	SHARON GRV	60.95
SHVLKYMA	2	SHELBYVL	35.95
SLGHKYMA	3	SLAUGHTERS	60.95
SLPHKYMA	3	SULPHUR	60.95
SLVSKYMA	3	SALVISA	60.95
SNTNKYMA	3	STANTON	60.95
SPFDKYMA	3	SPRINGFLD	60.95
SRGHKYMA	3	SORGHO	60.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

## LOCAL EXCHANGE SERVICES

## RATES (CONT'D.)

4.13 All Access Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
SSVLKYMA	3	SIMPSONVL	60.95
STCHKYMA	3	ST CHARLES	60.95
STFRKYMA	3	STANFORD	60.95
STGRKYMA	3	STAMPNGRND	60.95
STONKYMA	3	STONE	60.95
STRGKYMA	3	STURGIS	60.95
SWSNKYMA	3	SOWILLIMSN	60.95
TRE NKYMA	3	TRENTON	60.95
TYVLKYMA	3	TAYLORSVL	60.95
UTICKYMA	3	UTICA	60.95
VIRGKYMA	3	VIRGIE	60.95
WACOKYMA	3	WACO	60.95
WDDYKYMA	3	WADDY	60.95
WHBGKYMA	3	WHITESBURG	60.95
WHVLKYMA	3	WHITESVL	60.95
WLBGKYMA	3	WILLIAMSBG	60.95
WLCKKYES	3	WALLINSCRK	60.95
WLVLKYMA	3	W LOUISVL	60.95
WNCHKYMA	2	WINCHESTER	35.95
WNCHKYPV	3	WINCHESTER	60.95
WRFDKYMA	3	WARFIELD	60.95
WSBGKYMA	3	WILLISBURG	60.95
WSPNKYMA	3	WEST POINT	60.95
WYLDKYES	3	WAYLAND	60.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.14 All Access Lite Business Line Package<sup>1</sup>

CLLI	Cost Zone	City	Rate
ALLNKYMA	3	ALLEN	55.95
AURRKYMA	3	AURORA	55.95
BDFRKYMA	3	BEDFORD	55.95
BGDDKYMA	3	BAGDAD	55.95
BLFDKYMA	3	BLOOMFIELD	55.95
BNLYKYMA	3	BENHAMLNCH	55.95
BNTNKYMA	3	BENTON	55.95
BRGNKYMA	3	BURGIN	55.95
BRMNKYMA	3	BREMEN	55.95
BRTWKYES	2	BARDSTOWN	26.95
BVDMKYMA	3	BEAVER DAM	55.95
BWLGKYMA	2	BOWLNGGREN	26.95
BWLGKYRV	3	BOWLNGGREN	55.95
BYVLKYMA	3	BEATTYVL	55.95
CADZKYMA	3	CADIZ	55.95
CHPLKYMA	3	CHAPLIN	55.95
CLAYKYMA	3	CLAY	55.95
CLH NKYMA	3	CALHOUN	55.95
CLPTKYMA	3	CLOVERPORT	55.95
CLTNKYES	3	CLINTON	55.95
CMBGKYMA	3	CAMPBELSBG	55.95
CNCYKYMA	2	CENTRAL CY	26.95
CNTNKYMA	3	CANTON	55.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.14 All Access Lite Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
CNTWKYMA	3	CENTERTOWN	55.95
COTNKYMA	3	CROFTON	55.95
CRBNKYMA	2	CORBIN	26.95
CRBOKYMA	3	CRAB ORCH	55.95
CRLSKYMA	3	CARLISLE	55.95
CRTNKYMA	3	CARROLLTON	55.95
CYDNKYMA	3	CORYDON	55.95
CYNTKYMA	3	CYNTHIANA	55.95
DAVLKYMA	1	DANVILLE	26.95
DIXNKYMA	3	DIXON	55.95
DRBOKYES	3	DRAKESBORO	55.95
DWSPKYES	3	DAWSON SPG	55.95
EDVLKYMA	3	EDDYVILLE	55.95
EKTNKYMA	3	ELKTON	55.95
ELCYKYES	3	ELKHORN CY	55.95
EMNKNYES	3	EMINENCE	55.95
EMNKNYPL	3	EMINENCE	55.95
ENSRKYMA	3	ENSOR	55.95
ERTNKYMA	2	EARLINGTON	26.95
FDVLKYMA	3	FORDSVILLE	55.95
FEBRKYMA	3	FREEBURN	55.95
FKLNKYMA	3	FRANKLIN	55.95
FLTNKYMA	3	FULTON	55.95
FNVLYKYMA	3	FINCHVILLE	55.95
FORDKYMA	3	FORD	55.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.14 All Access Lite Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
FRDNKYMA	3	FREDONIA	55.95
FRFTKYES	2	FRANKFORT	26.95
FRFTKYMA	2	FRANKFORT	26.95
GBVLKYMA	3	GILBERTSVL	55.95
GHNTKYMA	3	GHENT	55.95
GNVLKYMA	3	GREENVILLE	55.95
GRTWKYMA	2	GEORGETOWN	26.95
GTHRKYMA	3	GUTHRIE	55.95
HABTKYMA	3	HABIT	55.95
HANSKYMA	3	HANSON	55.95
HBVLKYMA	3	HEBBARDSVL	55.95
HCMNKYMA	3	HICKMAN	55.95
HDBGKYMA	3	HARRODSBG	55.95
HNSNKYMA	2	HENDERSON	26.95
HPVLKYMA	2	HOPKINSVL	26.95
HRBGKYES	3	HARDINSBG	55.95
HRFRKYMA	3	HARTFORD	55.95
HRLNKYMA	3	HARLAN	55.95
HWVLKYMA	3	HAWESVILLE	55.95
INEZKYMA	3	INEZ	55.95
ISLDKYMA	3	ISLAND	55.95
JCSNKYMA	3	JACKSON	55.95
JNCYKYMA	3	JUNCTIONCY	55.95
KKVLKYMA	3	KIRKSVILLE	55.95
LBJTKYMA	3	LEBANONJCT	55.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.14 All Access Lite Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
LFYTKYMA	3	LA FAYETTE	55.95
LGRNKYES	3	LA GRANGE	55.95
LOUSKYES	2	LOUISA	26.95
LRBGKYMA	3	LAWRENCEBG	55.95
LSVLKY26	1	LOUISVILLE	26.95
LSVLKY27	2	LOUISVILLE	26.95
LSVLKYAN	1	LOUISVILLE	26.95
LSVLKYAP	1	LOUISVILLE	26.95
LSVLKYBE	1	LOUISVILLE	26.95
LSVLKYBR	1	LOUISVILLE	26.95
LSVLKYCW	2	LOUISVILLE	26.95
LSVLKYFC	2	LOUISVILLE	26.95
LSVLKYHA	2	LOUISVILLE	26.95
LSVLKYJT	2	LOUISVILLE	26.95
LSVLKYOA	2	LOUISVILLE	26.95
LSVLKYSH	1	LOUISVILLE	26.95
LSVLKYSL	1	LOUISVILLE	26.95
LSVLKYSM	1	LOUISVILLE	26.95
LSVLKYTS	1	LOUISVILLE	26.95
LSVLKYVS	2	LOUISVILLE	26.95
LSVLKYWE	1	LOUISVILLE	26.95
LSVMKYCY	1	LOUISVILLE	26.95
LVMRKYMA	3	LIVERMORE	55.95
MACEKYMA	3	MACEO	55.95
MARNKYMA	3	MARION	55.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.14 All Access Lite Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
MARTKYMA	3	MARTIN	55.95
MCDNKYMA	3	MCDANIELS	55.95
MCWLKYMA	3	MCDOWELL	55.95
MDBOKYMA	2	MIDDLESBO	26.95
MDVIKYMA	2	MADISONVL	26.95
MGFDKYMA	3	MORGANFLD	55.95
MGTWKYMA	3	MORGANTOWN	55.95
MLBGKYMA	3	MILLERBURG	55.95
MLTNKYMA	3	MILTON	55.95
MRRYKYMA	2	MURRAY	26.95
MTEDKYMA	3	MOUNT EDEN	55.95
MTSTKYMA	3	MTSTERLING	55.95
MYFDKYMA	2	MAYFIELD	26.95
MYVLKYMA	1	MAYSVILLE	26.95
NEONKYES	3	NEON	55.95
NRVLKYMA	3	NORTONVL	55.95
NWHNKYMA	3	NEW HAVEN	55.95
OKGVKYES	2	OAK GROVE	26.95
OWBOKYMA	1	OWENSBORO	26.95
OWTNKYMA	3	OWENTON	55.95
PARSKYMA	3	PARIS	55.95
PDCHKYIP	2	PADUCAH	26.95
PDCHKYLO	2	PADUCAH	26.95
PDCHKYMA	1	PADUCAH	26.95
PDCHKYRL	2	PADUCAH	26.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



## LOCAL EXCHANGE SERVICES

## RATES (CONT'D.)

4.14 All Access Lite Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
PIVLKYMA	3	PINEVILLE	55.95
PKVLKYMA	2	PIKEVILLE	26.95
PKVLKYMT	3	PIKEVILLE	55.95
PLRGKYMA	3	PLEASATRDG	55.95
PMBRKYMA	3	PEMBROKE	55.95
PNTHKYMA	3	PANTHER	55.95
PNVLKYMA	2	PAINTSVL	26.95
PRBGKYES	3	PRESTONSBG	55.95
PRTNKYES	3	PRINCETON	55.95
PRVDKYMA	3	PROVIDENCE	55.95
PRVLKYMA	3	PERRYVILLE	55.95
PTRYKYMA	3	PORT ROYAL	55.95
RBRDKYMA	3	ROBARDS	55.95
RCMDKYMA	2	RICHMOND	26.95
RLVLKYMA	3	RUSSELLVL	55.95
RSTRKYES	2	ROSETRRACE	26.95
SCRMKYMA	3	SACRAMENTO	55.95
SDVLKYMA	3	SADIEVILLE	55.95
SEBRKYMA	3	SEBREE	55.95
SHGVKYMA	3	SHARON GRV	55.95
SHVLKYMA	2	SHELBYVL	26.95
SLGHKYMA	3	SLAUGHTERS	55.95
SLPHKYMA	3	SULPHUR	55.95
SLVSKYMA	3	SALVISA	55.95
SNTNKYMA	3	STANTON	55.95
SPFDKYMA	3	SPRINGFLD	55.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.14 All Access Lite Business Line Package<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
SRGHKYMA	3	SORGHO	55.95
SSVLKYMA	3	SIMPSONVL	55.95
STCHKYMA	3	ST CHARLES	55.95
STFRKYMA	3	STANFORD	55.95
STGRKYMA	3	STAMPNGRND	55.95
STONKYMA	3	STONE	55.95
STRGKYMA	3	STURGIS	55.95
SWSNKYMA	3	SOWILLIMSN	55.95
TRENKYMA	3	TRENTON	55.95
TYVLKYMA	3	TAYLORSVL	55.95
UTICKYMA	3	UTICA	55.95
VIRGKYMA	3	VIRGIE	55.95
WACOKYMA	3	WACO	55.95
WDDYKYMA	3	WADDY	55.95
WHBGKYMA	3	WHITESBURG	55.95
WHVLKYMA	3	WHITESVL	55.95
WLBGKYMA	3	WILLIAMSBG	55.95
WLCKKYES	3	WALLINSCRK	55.95
WLVLKYMA	3	W LOUISVL	55.95
WNCHKYMA	2	WINCHESTER	26.95
WNCHKYPV	3	WINCHESTER	55.95
WRFDKYMA	3	WARFIELD	55.95
WSBGKYMA	3	WILLISBURG	55.95
WSPNKYMA	3	WEST POINT	55.95
WYLDKYES	3	WAYLAND	55.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.15 Basic Access Business Service<sup>1</sup>

CLLI	Cost Zone	City	Rate
ALLNKYMA	3	ALLEN	50.95
AURRKYMA	3	AURORA	50.95
BDFRKYMA	3	BEDFORD	50.95
BGDDKYMA	3	BAGDAD	50.95
BLFDKYMA	3	BLOOMFIELD	50.95
BNLYKYMA	3	BENHAMLNCH	50.95
BNTNKYMA	3	BENTON	50.95
BRGNYMA	3	BURGIN	50.95
BRMNYMA	3	BREMEN	50.95
BRTWKYES	2	BARDSTOWN	23.95
BVDMKYMA	3	BEAVER DAM	50.95
BWLGKYMA	2	BOWLNGGREN	23.95
BWLGKYRV	3	BOWLNGGREN	50.95
BYVLKYMA	3	BEATTYVL	50.95
CADZKYMA	3	CADIZ	50.95
CHPLKYMA	3	CHAPLIN	50.95
CLAYKYMA	3	CLAY	50.95
CLHNKYMA	3	CALHOUN	50.95
CLPTKYMA	3	CLOVERPORT	50.95
CLTNKYES	3	CLINTON	50.95
CMBGKYMA	3	CAMPBELSBG	50.95
CNCYKYMA	2	CENTRAL CY	23.95
CNTNKYMA	3	CANTON	50.95
CNTWKYMA	3	CENTERTOWN	50.95
COTNKYMA	3	CROFTON	50.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170





LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.15 Basic Access Business Service<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
CRBNKYMA	2	CORBIN	23.95
CRBOKYMA	3	CRAB ORCH	50.95
CRLSKYMA	3	CARLISLE	50.95
CRTNKYMA	3	CARROLLTON	50.95
CYDNKYMA	3	CORYDON	50.95
CYNTKYMA	3	CYNTHIANA	50.95
DAVLKYMA	1	DANVILLE	23.95
DIXNKYMA	3	DIXON	50.95
DRBOKYES	3	DRAKESBORO	50.95
DWSPKYES	3	DAWSON SPG	50.95
EDVLKYMA	3	EDDYVILLE	50.95
EKTNKYMA	3	ELKTON	50.95
ELCYKYES	3	ELKHORN CY	50.95
EMNNKYES	3	EMINENCE	50.95
EMNNKYPL	3	EMINENCE	50.95
ENSRKYMA	3	ENSOR	50.95
ERTNKYMA	2	EARLINGTON	23.95
FDVLKYMA	3	FORDSVILLE	50.95
FEBRKYMA	3	FREEBURN	50.95
FKLNKYMA	3	FRANKLIN	50.95
FLTNKYMA	3	FULTON	50.95
FNVLYMA	3	FINCHVILLE	50.95
FORDKYMA	3	FORD	50.95
FRDNKYMA	3	FREDONIA	50.95
FRFTKYES	2	FRANKFORT	23.95
FRFTKYMA	2	FRANKFORT	23.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.15 Basic Access Business Service<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
GBVLKYMA	3	GILBERTSVL	50.95
GHNTKYMA	3	GHENT	50.95
GNVLKYMA	3	GREENVILLE	50.95
GRTWKYMA	2	GEORGETOWN	23.95
GTHRKYMA	3	GUTHRIE	50.95
HABTKYMA	3	HABIT	50.95
HANSKYMA	3	HANSON	50.95
HBVLKYMA	3	HEBBARDSVL	50.95
HCMNKYMA	3	HICKMAN	50.95
HDBGKYMA	3	HARRODSBG	50.95
HNSNKYMA	2	HENDERSON	23.95
HPVLKYMA	2	HOPKINSVL	23.95
HRBGKYES	3	HARDINSBG	50.95
HRFRKYMA	3	HARTFORD	50.95
HRLNKYMA	3	HARLAN	50.95
HWVLKYMA	3	HAWESVILLE	50.95
INEZKYMA	3	INEZ	50.95
ISLDKYMA	3	ISLAND	50.95
JCSNKYMA	3	JACKSON	50.95
JNCYKYMA	3	JUNCTIONCY	50.95
KKVLKYMA	3	KIRKSVILLE	50.95
LBJTKYMA	3	LEBANONJCT	50.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.15 Basic Access Business Service<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
LFYTKYMA	3	LA FAYETTE	50.95
LGRNKYES	3	LA GRANGE	50.95
LOUSKYES	2	LOUISA	23.95
LRBGKYMA	3	LAWRENCEBG	50.95
LSVLKY26	1	LOUISVILLE	23.95
LSVLKY27	2	LOUISVILLE	23.95
LSVLKYAN	1	LOUISVILLE	23.95
LSVLKYAP	1	LOUISVILLE	23.95
LSVLKYBE	1	LOUISVILLE	23.95
LSVLKYBR	1	LOUISVILLE	23.95
LSVLKYCW	2	LOUISVILLE	23.95
LSVLKYFC	2	LOUISVILLE	23.95
LSVLKYHA	2	LOUISVILLE	23.95
LSVLKYJT	2	LOUISVILLE	23.95
LSVLKYOA	2	LOUISVILLE	23.95
LSVLKYSH	1	LOUISVILLE	23.95
LSVLKYSL	1	LOUISVILLE	23.95
LSVLKYSM	1	LOUISVILLE	23.95
LSVLKYTS	1	LOUISVILLE	23.95
LSVLKYVS	2	LOUISVILLE	23.95
LSVLKYWE	1	LOUISVILLE	23.95
LSVMKYCY	1	LOUISVILLE	23.95
LVMRKYMA	3	LIVERMORE	50.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.15 Basic Access Business Service<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
MACEKYMA	3	MACEO	50.95
MARNKYMA	3	MARION	50.95
MARTKYMA	3	MARTIN	50.95
MCDNKYMA	3	MCDANIELS	50.95
MCWLKYMA	3	MCDOWELL	50.95
MDBOKYMA	2	MIDDLESBO	23.95
MDVIKYMA	2	MADISONVL	23.95
MGFDKYMA	3	MORGANFLD	50.95
MGTWKYMA	3	MORGANTOWN	50.95
MLBGKYMA	3	MILLERBURG	50.95
MLTNKYMA	3	MILTON	50.95
MRRYKYMA	2	MURRAY	23.95
MTEDKYMA	3	MOUNT EDEN	50.95
MTSTKYMA	3	MTSTERLING	50.95
MYFDKYMA	2	MAYFIELD	23.95
MYVLKYMA	1	MAYSVILLE	23.95
NEONKYES	3	NEON	50.95
NRVLKYMA	3	NORTONVL	50.95
NWHNKYMA	3	NEW HAVEN	50.95
OKGVKYES	2	OAK GROVE	23.95
OWBOKYMA	1	OWENSBORO	23.95
OWTNKYMA	3	OWENTON	50.95
PARSKYMA	3	PARIS	50.95
PDCHKYIP	2	PADUCAH	23.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.



## LOCAL EXCHANGE SERVICES

## RATES (CONT'D.)

4.15 Basic Access Business Service<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
PDCHKYLO	2	PADUCAH	23.95
PDCHKYMA	1	PADUCAH	23.95
PDCHKYRL	2	PADUCAH	23.95
PIVLKYMA	3	PINEVILLE	50.95
PKVLKYMA	2	PIKEVILLE	23.95
PKVLKYMT	3	PIKEVILLE	50.95
PLRGKYMA	3	PLEASATRDG	50.95
PMBRKYMA	3	PEMBROKE	50.95
PNTHKYMA	3	PANTHER	50.95
PNVLKYMA	2	PAINTSVL	23.95
PRBGKYES	3	PRESTONSBG	50.95
PRTNKYES	3	PRINCETON	50.95
PRVDKYMA	3	PROVIDENCE	50.95
PRVLKYMA	3	PERRYVILLE	50.95
PTRYKYMA	3	PORT ROYAL	50.95
RBRDKYMA	3	ROBARDS	50.95
RCMDKYMA	2	RICHMOND	23.95
RLVLKYMA	3	RUSSELLVL	50.95
RSTRKYES	2	ROSETRRACE	23.95
SCRMKYMA	3	SACRAMENTO	50.95
SDVLKYMA	3	SADIEVILLE	50.95
SEBRKYMA	3	SEBREE	50.95
SHGVKYMA	3	SHARON GRV	50.95
SHVLKYMA	2	SHELBYVL	23.95
SLGHKYMA	3	SLAUGHTERS	50.95
SLPHKYMA	3	SULPHUR	50.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

## LOCAL EXCHANGE SERVICES

## RATES (CONT'D.)

4.15 Basic Access Business Service<sup>1</sup> (Cont'd.)

CLLI	Cost Zone	City	Rate
SLVSKYMA	3	SALVISA	50.95
SNTNKYMA	3	STANTON	50.95
SPFDKYMA	3	SPRINGFLD	50.95
SRGHKYMA	3	SORGHO	50.95
SSVLKYMA	3	SIMPSONVL	50.95
STCHKYMA	3	ST CHARLES	50.95
STFRKYMA	3	STANFORD	50.95
STGRKYMA	3	STAMPNGRND	50.95
STONKYMA	3	STONE	50.95
STRGKYMA	3	STURGIS	50.95
SWSNKYMA	3	SOWILLIMSN	50.95
TRE NKYMA	3	TRENTON	50.95
TYVLKYMA	3	TAYLORSVL	50.95
UTICKYMA	3	UTICA	50.95
VIRGKYMA	3	VIRGIE	50.95
WACOKYMA	3	WACO	50.95
WDDYKYMA	3	WADDY	50.95
WHBGKYMA	3	WHITESBURG	50.95
WHVLKYMA	3	WHITESVL	50.95
WLBGKYMA	3	WILLIAMSBG	50.95
WLCKKYES	3	WALLINCRK	50.95
WLVLKYMA	3	W LOUISVL	50.95
WNCHKYMA	2	WINCHESTER	23.95
WNCHKYPV	3	WINCHESTER	50.95
WRFDKYMA	3	WARFIELD	50.95
WSBGKYMA	3	WILLISBURG	50.95
WSPNKYMA	3	WEST POINT	50.95
WYLDKYES	3	WAYLAND	50.95

<sup>1</sup>As of August 22, 2008 this service is no longer available to new Customers.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.16 Value Line

4.16.1 Monthly Recurring Charges

A. AT&T CLLI's

1. On-Net

<u>Zone</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	(C)
1	\$82.95 (I)	\$80.95 (I)	\$78.95 (I)	
2	\$93.95 (I)	\$91.95 (I)	\$89.95 (I)	
3	\$134.95 (I)	\$132.95 (I)	\$130.95 (I)	(C)

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339



---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.16 Value Line (Cont'd.)

4.16.1 Monthly Recurring Charges (Cont'd.)

A. AT&T CLLI's (Cont'd.)

(D)

(D)

---

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339

RECEIVED

12/27/2023

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.16 Value Line (Cont'd.)

4.16.1 Monthly Recurring Charges (Cont'd.)

A. AT&T CLLI's (Cont'd.)

(D)

(D)

2. Off-Net

<u>CLLI</u>	<u>Value Line</u> <u>12 Month</u>	<u>Value Line</u> <u>24/36 Month</u>
All CLLI Areas		
Business Line	\$390.00	\$390.00
Business Trunk	\$390.00	\$390.00

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.16 Value Line (Cont'd.)

(N)

4.16.1 Monthly Recurring Charges (Cont'd.)

B. Windstream Kentucky East CLLI's

<u>CLLI</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
UNTWKYXA	\$57.95	\$54.95	\$54.95
LTWDKYXA	\$56.95	\$56.95	\$56.95
All other CLLI's	\$84.95	\$81.95	\$81.95

C. Windstream Kentucky West

<u>CLLI</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
All CLLI's	\$56.95	\$56.95	\$56.95

4.16.2 Long Distance Rates for Value Line:

Rate Per Minute

In Contract Minutes	\$0.069
No Contract Minutes	\$0.075

- a. Long distance is only applicable to standard outbound domestic long distance only, originating from Company Customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- b. Toll Free service is available with this product. *See Toll Free Service in the Company's Kentucky Tariff No. 6 (Interexchange).*

4.16.3 Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

(N)

ISSUED: October 21, 2019

EFFECTIVE October 22, 2019

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.16 Value Line (Cont'd.)

(N)

4.16.4 Footnotes for Value Line:

Value Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.

Product may not be available in all CLLIs. The availability of certain features depends on ILEC feature availability.

Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. Customer may choose to use another carrier for their long distance purposes; however, declining the Lingo long distance will not reduce the package monthly rate.

An additional charge will apply when adding Unified Messaging or Voicemail to Value Line. There is a maximum of 20 extensions per voicemail box.

Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Value Line.

(N)

ISSUED: October 21, 2019

EFFECTIVE October 22, 2019

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.16 Value Line (Cont'd.)

(N)

4.16.4 Footnotes for Value Line (Cont'd.)

Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

(N)

ISSUED: October 21, 2019

EFFECTIVE ~~October 22, 2019~~

10/21/2019

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.17 Basic Line

4.17.1 Monthly Recurring Charges

AT&T CLLI's

1. On-Net

<u>Zone</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	(C)
1	\$82.95 (I)	\$80.95 (I)	\$78.95 (I)	
2	\$93.95 (I)	\$91.95 (I)	\$89.95 (I)	
3	\$134.95 (I)	\$132.95 (I)	\$130.95 (I)	(C)

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339



---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.17 Basic Line (Cont'd.)

4.17.1 Monthly Recurring Charges (Cont'd.)

AT&T CLLI's (Cont'd.)

(D)

(D)

---

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339

RECEIVED

12/27/2023

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.17 Basic Line (Cont'd.)

4.17.1 Monthly Recurring Charges (Cont'd.)

AT&T CLLI's (Cont'd.)

(D)

(D)

2. Off-Net

<u>CLLI</u>	<u>Basic Line 12</u> <u>Month</u>	<u>Basic Line 24</u> <u>Month</u>	<u>Basic Line 36</u> <u>Month</u>
All CLLI Areas			
Business Line	\$390.00	\$390.00	\$390.00
Business Trunk	\$390.00	\$390.00	\$390.00

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.17 Basic Line (Cont'd.)

4.17.1 Monthly Recurring Charges (Cont'd.)

Windstream Kentucky East CLLI's\*\*

<u>CLLI</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
UNTWKYXA	\$66.95	\$63.95	\$63.95
LTWDKYXA	\$58.95	\$58.95	\$58.95
All other CLLI's	\$99.95	\$96.95	\$96.95

(M)

Windstream Kentucky West

<u>CLLI</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
All CLLI's	\$58.95	\$58.95	\$58.95

(M)

*Material now found on this page was previously found on Original Page 116.9*

ISSUED: January 12, 2022

EFFECTIVE January 12, 2022  
1/12/2022

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339





LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.17 Basic Line (Cont'd.)

(N)

4.17.2 Long Distance Rates for Basic Line:

<u>Rate per Minute</u>	<u>Business</u>
In Contract Minutes	\$0.049
No Contract Minutes	\$0.075

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Lingo customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

4.17.3 Basic Line - Feature List

Features may be added to the Basic Line. To add calling features refer to that Section 4.4.2 for applicable rates.

4.17. Footnotes for Basic Line:

Basic Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:

$$\$100 \times \text{Months Remaining}$$

The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.

Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

This rate is inclusive of the Cancel Call Waiting option where available.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Lingo Basic Line bundle, standard rates will apply.

The availability of certain features is dependent on ILEC feature availability.

(N)

ISSUED: October 21, 2019

EFFECTIVE October 22, 2019

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.17 Basic Line (Cont'd.)

(N)

4.17. Footnotes for Basic Line (Cont'd.)

Some features are only available to business customers.

Product may not be available in all CLLIs.

Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Customer may choose to use another carrier for their long distance purposes; however, declining the Lingo long distance will not reduce the package monthly rate.

An additional charge will apply when adding Unified Messaging or Lingo Voicemail to Basic. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Line.

Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Line.

(N)

ISSUED: October 21, 2019

EFFECTIVE October 22, 2019

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339



---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.18 Basic Plus

4.18.1 Monthly Recurring Charges

AT&T CLLI's

1. On-Net

<u>Zone</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	(C)
1	\$86.95 (I)	\$84.95 (I)	\$82.95 (I)	
2	\$97.95 (I)	\$95.95 (I)	\$93.95 (I)	
3	\$138.95 (I)	\$136.95 (I)	\$134.95 (I)	(C)

---

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339



---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.18 Basic Plus (Cont'd.)

4.18.1 Monthly Recurring Charges (Cont'd.)

AT&T CLLI's (Cont'd.)

(D)

(D)

---

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339

**RECEIVED**

12/27/2023

**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.18 Basic Plus (Cont'd.)

4.18.1 Monthly Recurring Charges (Cont'd.)

AT&T CLLI's (Cont'd.)

(D)  
-----  
(D)

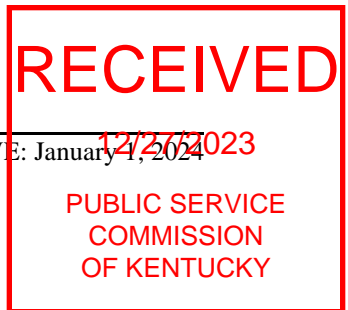
2. Off-Net

<u>CLLI</u>	<u>Basic Line</u> <u>12 Month</u>	<u>Basic Line</u> <u>24 Month</u>	<u>Basic Line</u> <u>36 Month</u>
All CLLI Areas			
Business Line	\$390.00	\$390.00	\$390.00
Business Trunk	\$390.00	\$390.00	\$390.00

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.18 Basic Plus (Cont'd.)

4.18.1 Monthly Recurring Charges (Cont'd.)

Windstream Kentucky East CLLI's

<u>CLLI</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
LTWDKYXA	\$58.95	\$58.95	\$58.95
UNTWKYXA	\$66.95	\$63.95	\$63.95
All other CLLI's	\$99.95	\$96.95	\$96.95

Windstream Kentucky West

<u>CLLI</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
All CLLI's	\$58.95	\$58.95	\$58.95

4.18.2 Long Distance Rates for Basic Plus:

<u>Per Minute Rate</u>	<u>Business</u>
In Contract Minutes	\$0.049
No Contract Minutes	\$0.075

- a. Long distance is only applicable to standard outbound domestic long distance only, originating from Lingo customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- b. Toll Free service is available with this product. See the Company's Kentucky Tariff No. 6 (Interexchange)

(M)

(M)

*Material now found on this page was previously found on Original Page 116.14*

ISSUED: January 12, 2022

EFFECTIVE January 12, 2022

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.18 Basic Plus (Cont'd.)

(N)

4.18.3 Footnotes for Lingo Basic Plus:

Basic Plus applies to business customers.

- All customers will be required to sign a 12, 24 or 36 month term agreement.
- Early Termination Fees are calculated using the following formula:
- \$50 x Months Remaining (Per Location)
- The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.

This rate is inclusive of the Cancel Call Waiting option where available.

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Lingo Basic Plus bundle, standard rates located in section will apply.

The availability of certain features is dependent on ILEC feature availability.

Product may not be available in all CLLIs.

Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Customer may choose to use another carrier for their long distance purposes; however, declining the Company long distance will not reduce the package monthly rate.

An additional charge will apply when adding Unified Messaging or Voicemail to Basic Plus. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Plus.

(N)

ISSUED: October 21, 2019

EFFECTIVE: October 22, 2019

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.18 Basic Plus (Cont'd.)

(N)

4.18.3 Footnotes for Lingo Basic Plus: (Cont'd.)

Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their Basic Plus.

All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.

Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

(N)

ISSUED: October 21, 2019

EFFECTIVE: October 22, 2019

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339





LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.19 Essentials

4.19.1 Monthly Recurring Charges

AT&T CLLI's

1. On-Net

<u>Zone</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	(C)
1	\$88.95 (I)	\$86.95 (I)	\$84.95 (I)	
2	\$99.95 (I)	\$97.95 (I)	\$95.95 (I)	
3	\$140.95 (I)	\$138.95 (I)	\$136.95 (I)	(C)

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339



---

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.19 Essentials (Cont'd.)

4.19.1 Monthly Recurring Charges (Cont'd.)

AT&T CLLI's (Cont'd.)

(D)

(D)

---

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339

RECEIVED

12/27/2023

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.19 Essentials (Cont'd.)

4.19.1 Monthly Recurring Charges (Cont'd.)

AT&T CLLI's (Cont'd.)

(D)

2. Off-Net

<u>CLLI</u>	<u>Essentials</u> <u>12 Month</u>	<u>Essentials</u> <u>24 Month</u>	<u>Essentials 36</u> <u>Month</u>
All CLLI Areas			
Business Line	\$390.00	\$390.00	\$390.00
Business Trunk	\$390.00	\$390.00	\$390.00

(D)

ISSUED: December 27, 2023

EFFECTIVE: January 1, 2024

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

---

RATES (CONT'D.)

4.19 Essentials (Cont'd.)

4.19.1 Monthly Recurring Charges (Cont'd.)

Windstream Kentucky East CLLI's

<u>CLLI</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
LTWDKYXA	\$61.95	\$61.95	\$61.95
UNTWKYXA	\$80.95	\$77.95	\$77.95
All other CLLI's	\$113.95	\$110.95	\$110.95

(M)

Windstream Kentucky West

<u>CLLI</u>	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
All CLLI's	\$61.95	\$61.95	\$61.95

(M)

*Material now found on this page was previously found on Original Page 116.19*

ISSUED: January 12, 2022

EFFECTIVE January 12, 2022

General Counsel  
210 Interstate North Parkway, Suite 200  
Atlanta, Georgia 30339

**RECEIVED**

**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.19 Essentials (Cont'd.)

(N)

4.19.2 200 Minute Long Distance Calling Block for Essentials:

<u>Rate per Minute</u>	<u>Business</u>
In Contract Minutes	\$0.049
No Contract Minutes	\$0.075

Long distance is only applicable to standard outbound domestic long distance only, originating from a Company customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Toll Free service is available with this product. See Toll Free Service in the Company's Kentucky Tariff No. 6 (Interexchange).

(N)

ISSUED: October 21, 2019

EFFECTIVE ~~October 22, 2019~~

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.19 Essentials (Cont'd.)

(N)

4.19.3 Lingo Essentials Inclusive Feature List:

- Anonymous Call Rejection, per line
- Call Block
- Call Forwarding
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Return
- Call Selector
- Call Tracing
- Call Waiting
- Caller ID
- Caller ID Deluxe
- Calling number delivery blocking, per line
- Distinctive Ringing Service
- Enhanced Caller ID
- Preferred Call Forwarding
- Remote Access – Call Forwarding Variable
- Repeat Dialing
- Selective Class of Call Screening
- Speed Calling
- Three-Way Calling

4.19.4 Footnotes for Essentials:

Essentials is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. Early Termination Fees are calculated using the following formula: \$100 x Months Remaining.

The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.

All term commitment discounts will be applied on the current invoice as a discount off of the standard monthly recurring charge for service.

Effective upon expiration of the initial or any subsequent term, the contract discount will expire.

(N)

ISSUED: October 21, 2019

EFFECTIVE October 22, 2019

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339



LOCAL EXCHANGE SERVICES

RATES (CONT'D.)

4.19 Essentials (Cont'd.)

(N)

4.19.4 Footnotes for Essentials: (Cont'd.)

Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the Essentials standard rates located in section 4.4.2 will apply.

The availability of certain features depends on ILEC feature availability.

Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use. Customer may choose to use another carrier for their long distance purposes; however, declining the Company long distance will not reduce the package monthly rate.

An additional discounted charge will apply when adding Unified Messaging or Voicemail to Essentials. There is a maximum of 3 extensions per voicemail box.

(N)

ISSUED: October 21, 2019

EFFECTIVE ~~October 22, 2019~~

General Counsel  
210 Interstate North Parkway, Suite 300  
Atlanta, Georgia 30339



---

LOCAL EXCHANGE SERVICES

---

SPECIAL ARRANGEMENTS

5.1 Individual Case Basis (ICB) Arrangements

Special arrangements may be undertaken on a reasonable effort basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications service not otherwise specified under this tariff or any applicable contract, or for the provision of service on an expedited basis or in some other manner different from the normal tariff or contract conditions. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements.

5.2 Contract Pricing

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and revenue commitment, mixture of services, or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specific in each individual contract.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY



---

LOCAL EXCHANGE SERVICES

---

## SPECIAL ARRANGEMENTS (CONT'D.)

## 5.3 Promotional Programs

The Company may, from time to time, offer services in this tariff at special promotional rates and/or terms. Promotional offerings will have an ending date. All rates and terms contained in this tariff shall continue to apply unless specifically addressed in the promotional agreements.

## 5.3.1 Access Sponsor Program

The Company Sponsor Program is a referral program that provides the referring customer a recurring credit in the amount of 5% of referred customer's monthly recurring charges based on the total of the following billable items: LD Usage and Monthly Recurring Charges<sup>1</sup>, less all taxes, fees, recurring credits & discounts.

To receive this credit, the referred customer must be new to the Company, that is, the customer has not been provided any services by the Company for more than 90 days and the referring customer must be in good standing<sup>2</sup>. The referred customer must also be in On-Net Area or *Planned* On-Net Area. If a Planned On-Net Area is removed from the Planned list, credits will cease.

Sponsor Program is separate from other Access discount programs and cannot be combined with any other program unless otherwise specified. Referring customer cannot refer additional business locations where the referring customer owns a majority (51% or more) of that business or refer the customer's own residence.

The maximum credit that the referring customer can obtain is a zero balance for products, features and LD usage. Access Sponsor Program Credits cannot be applied to taxes and fees; therefore, taxes and fees will still be applied. Referring account can never be set up with a "Referred by" ID of any account it referred.

## 5.3.2 [Reserved for Future Use]

<sup>1</sup>Monthly Recurring is defined as Basic Access, All Access, All Access Lite, DSL, Simple Connections, Simple Connections Lite, and all optional features. LD Usage is defined as usage that generates billable charges.

<sup>2</sup>"Good Standing" is defined as customer's account not being past due when monthly invoice is generated. If customer is not in good standing, they forfeit Access Sponsor Program Credit until their account is back in good standing. No retroactive payments will be applied.

**RECEIVED**PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

SPECIAL ARRANGEMENTS (CONT'D.)

5.3 Promotional Programs, (Cont'd.)

5.3.3 TotalT Launch Promotion

The TotalT Launch Promotion begins on April 19, 2007 and ends on October 19, 2007.

2 Year Term Discount Zone 1 & 2	20%*
3 Year Term Discount Zone 1 & 2	30%*

Installation Charges are waived during the promotion. Upon expiration of the initial two- or three-year term, the Agreement will automatically renew for a one-year term period at the same Launch Promotion rates, unless terminated by either party providing written notice of termination to the other 30 days prior to the end of the initial term or any such successive period. If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on TotalT service under month-to-month billing at the higher standard rates.

Customers will be assessed a termination fee upon termination of the contract prior to the end of the term, which will be the sum of:

- The monthly recurring charges at the standard rate multiplied by the number of months per location remaining in the contract;
- Installation Charge;
- Cancellation Charge (if contract is terminated prior to initial installation of services);
- Cost of site equipment if it is not available for collection or not returned within 30 days of termination in good working condition; and
- Any promotional credits received during term.

\*Discounts apply to 0-6 line prices. Optional Features tariffs are not impacted by the discounts. PRI-ISDN prices will match 24 line prices for Integrated option. Data option prices will match the Integrated 0-6 Line prices.



---

LOCAL EXCHANGE SERVICES

---

SPECIAL ARRANGEMENTS (CONT'D.)

5.3 Promotional Programs, (Cont'd.)

5.3.4 Free Month On Access

The Free Month on Access promotion is available to new business On-Net (live or planned) customers with qualified business lines only who sign a one or two year term agreement. The order must be received by December 31, 2007 and must include a completed promotion certificate in order to be eligible. The "Free Month" credit will automatically be applied to customer's 13<sup>th</sup> month's invoice. Customer's account must be "current" (no past due balance) when 13<sup>th</sup> month invoice is generated or customer forfeits the free month offer. "Free Month" applies to voice line charge and/or voice package rate only. Regulatory fees and taxes still apply.

5.3.5 [Reserved for Future Use]

5.3.6 [Reserved for Future Use]

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

5/23/2019

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

LOCAL EXCHANGE SERVICES

SPECIAL ARRANGEMENTS (CONT'D.)

5.3 Promotional Programs, (Cont'd.)

5.3.7 Basic Connections Package Promotion

The Basic Connections Package Promotion is available to all new and existing residential customers who order between September 17, 2007, and March 18, 2008. Basic Connections service includes a Residential Line with Caller ID Deluxe and Call Waiting features at no extra cost.

Zone	Monthly Charge
1	\$23.95
2	\$25.95
3	\$47.95

Calls within the standard flat rate local calling area are unlimited. Calls made outside of the local calling area will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, and Canada do not qualify under and are provided and billed pursuant to other Company tariffs or tariff equivalents.

An inbound toll-free service option is available for a recurring fee of \$2.95 per toll-free number. All inbound toll-free usage to locations within the contiguous United States is billed at \$0.069 per minute.

A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Residential customers who already have an existing term agreement can have the term of that agreement transferred to the Basic Connections Package and receive the 5% discount. Term plan customers terminating service prior to completion of the initial or any successive term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract (except in instances where the Company has assumed a previous carriers contract – the Company may then charge the amount by the number of months and per location).

All taxes and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES

"Grandfathered" is defined as a product or service that is no longer available for purchase by either new or existing customers. Once Access has grandfathered a product or service, only the existing customer that had that product before grandfathering may retain the product or service on the line(s) as they exist the date of grandfathering. A customer may continue to add, change or delete features of their Grandfathered products as allowed by the product rules, which may change from time to time. A physical move or change outside of the current product is not allowed with Grandfathered products.

"Supported" products are special members of the "Grandfathered" product set where additional flexibility is allowed:

*Product Changes with the Supported family  
Line moves whilst retaining the current product*

The full list of Supported products are:

*All Access  
All Access Lite  
Basic Access  
Basic Connections  
Simple Connections  
Simple Connections Lite  
Off Premise Extension  
TotalT*

6.1 All Access Business Line Package - Old<sup>1</sup>

All Access Business service includes a Business Line, all of the features listed below, and a long distance usage allowance of 600 minutes. Calls within the standard flat rate local calling area are unlimited.

- |  |                                    |
|--|------------------------------------|
| Call Waiting   | Call Forwarding                    |
| Three-Way Calling                                    | Speed Calling                      |
| Hunting  | Call Forwarding Don't Answer       |
| Remote Access - Call Forwarding Variable             | Call Tracing                       |
| Selective Class of Call Screening                    | Call Return                        |
| Repeat Dialing                                       | Call Tracing                       |
| Call Block   | Preferred Call Forwarding          |
| Call Selector  | Anonymous Call Rejection, per line |
| Caller ID  | Enhanced Caller ID                 |
| Calling number delivery blocking, per line permanent | Star 98 Access                     |
| Distinctive Ringing Service                          | Message Waiting Indication         |
| Call Forwarding Busy Line                            | Caller ID Deluxe                   |

<sup>1</sup> Service in effect prior to June 24, 2004.



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.1 All Access Business Line Package - Old<sup>1</sup> (Cont'd.)

All Access service requires a three-year term commitment. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access service under month to month billing at applicable non-discounted rates.

The 600 long distance minutes are aggregated per All Access line per location (for example if a customer has three lines at a location, the customer will have 1,800 long distance minutes included as part of the fixed monthly fee at that location). Long distance usage beyond the allowance is billed at \$0.049 per minute. 8XX toll-free service is available for \$0.049 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately and minutes of use are not included in the 600 minute allowance. Minutes associated with Area Calling (where available) are part of the 600 minute call allowance.

All lines at the customer's location are required to be All Access unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$.049 per minute. End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change. Customers choosing intraLATA only will still qualify for 600 MOU.

All Access does not include calling cards, international calling, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. All Access service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

UNE ZONE	RATE GROUP	FLAT RATE	UNE ZONE	RATE GROUP	FLAT RATE
1	Rate Group 1	\$45.95	3	Rate Group 1	\$48.95
	Rate Group 2	\$45.95		Rate Group 2	\$48.95
	Rate Group 3	\$40.95		Rate Group 3	\$43.95
	Rate Group 4	\$40.95		Rate Group 4	\$43.95
	Rate Group 5	\$40.95		Rate Group 5	\$43.95
2	Rate Group 1	\$45.95			
	Rate Group 2	\$45.95			
	Rate Group 3	\$40.95			
	Rate Group 4	\$40.95			
	Rate Group 5	\$40.95			

<sup>1</sup> Service in effect prior to June 24, 2004.



LOCAL EXCHANGE SERVICES

---

GRANDFATHERED SERVICES (CONT'D.)

6.1 All Access Business Line Package - Old<sup>1</sup> (Cont'd.)

*Effective November 6, 2006, the following rates apply to existing customers only.*

UNE ZONE	RATE GROUP	FLAT RATE	UNE ZONE	RATE GROUP	FLAT RATE
1	Rate Group 1	\$35.95	3	Rate Group 1	\$60.95
	Rate Group 3	\$35.95		Rate Group 2	\$60.95
	Rate Group 5	\$35.95		Rate Group 3	\$60.95
2	Rate Group 1	\$38.95	Rate Group 4	\$60.95	
	Rate Group 2	\$38.95	Rate Group 5	\$60.95	
	Rate Group 3	\$38.95			
	Rate Group 4	\$38.95			
	Rate Group 5	\$38.95			

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.2 All Access Lite Business Line Package - Old<sup>1</sup>

All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA calling is billed at \$0.049 per minute.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling with Transfer	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Return
Variable	
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Star 98 Access
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access Lite service customers may choose one, two, or three-year term contracts. Customers will be assessed a contract termination fee equal to the plan's monthly recurring charge multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

If terminated by the customer via written notice 30 days prior to the completion of the initial or current term, customer may remain on All Access Lite service under month to month billing at applicable non-discounted rates.

8XX toll-free service is available for \$0.049 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately.

All lines at the customer's location are required to be All Access Lite unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$.049 per minute.

<sup>1</sup> Service in effect prior to June 24, 2004.





LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.2 All Access Lite Business Line Package - Old<sup>1</sup>

End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change.

All Access Lite does not include calling cards, international calling, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. All Access Lite service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations, and is only available in select NPA-NXXs.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

*Effective September 3, 2004, the following rates apply to existing customers only.*

RATE GROUP	FLAT RATE
Rate Group 1	N/A
Rate Group 2	\$30.95
Rate Group 3	\$25.95
Rate Group 4	\$25.95
Rate Group 5	\$25.95

*Effective November 6, 2006, the following rates apply to existing customers only.*

UNE ZONE	RATE GROUP	FLAT RATE	UNE ZONE	RATE GROUP	FLAT RATE
1	Rate Group 1	\$25.95	3	Rate Group 1	\$55.95
	Rate Group 3	\$25.95		Rate Group 2	\$55.95
	Rate Group 5	\$25.95		Rate Group 3	\$55.95
2	Rate Group 1	\$30.95	Rate Group 4	\$55.95	
	Rate Group 2	\$30.95	Rate Group 5	\$55.95	
	Rate Group 3	\$25.95			
	Rate Group 4	\$25.95			
	Rate Group 5	\$25.95			

<sup>1</sup> Service in effect prior to June 24, 2004.



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.3 Business Local Exchange Service Lines

*As of June 5, 2005, rates apply to existing customers only.*

A. Monthly Recurring Charges

The following charges apply to Business Local Exchange Service lines per month. Rates and charges include touchtone service for each line. The rates and charges below apply to service provided on a month-to-month basis.

UNE ZONE	RATE GROUP	FLAT RATE	FLAT RATE W/AREA CALLING SERVICE <sup>1</sup>
1	Rate Group 1	\$28.00	\$43.00
	Rate Group 3	\$28.00	\$43.00
	Rate Group 5	\$27.00	\$42.00
2	Rate Group 1	\$28.00	\$43.00
	Rate Group 2	\$28.00	\$43.00
	Rate Group 3	\$28.00	\$43.00
	Rate Group 4	\$27.00	\$42.00
	Rate Group 5	\$27.00	\$42.00
3	Rate Group 1	\$36.00	\$51.00
	Rate Group 2	\$36.00	\$51.00
	Rate Group 3	\$36.00	\$51.00
	Rate Group 4	\$35.00	\$50.00
	Rate Group 5	\$35.00	\$50.00

<sup>1</sup> Area Calling Service provides for LATA-wide, flat-rate calling. Area Calling Service consists of a flat-rate business line plus the expanded area calling feature.



---

 LOCAL EXCHANGE SERVICES
 

---

## GRANDFATHERED SERVICES (CONT'D.)

## 6.4 Home Companion Line Package

*As of October 6, 2005, rates apply to existing customers only.*

Home Companion service includes a Residential Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Inclusive\* long distance calling to locations within the contiguous United States is also included in the monthly recurring charge. Home Companion residential service is only available to new or existing business customers who subscribe to local exchange services provided by the Company.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling with Transfer	Speed Calling
Call Forwarding Don't Answer	Call Tracing
Remote Access - Call Forwarding Variable	Call Return
Repeat Dialing	Preferred Call Forwarding
Call Block	Anonymous Call Rejection, per line
Call Selector	Caller ID
Star 98 Access	Message Waiting Indication
Distinctive Ringing Service	Caller ID Deluxe
Call Forwarding Busy Line	

End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change.

Home Companion does not include calling cards, international calling, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. Home Companion service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations. Should an end user choose to cancel the local service portion of this bundle, leaving the long distance active, long distance will be billed at the non-contract rate of \$.069 perminute along with all other applicable taxes, fees and surcharges.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and other regulatory fees and surcharges.

\*Inclusive long distance minutes for calls made to locations within the contiguous United States are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170


 RECEIVED

5/23/2019

 PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY
 

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.4 Home Companion Line Package (Cont'd.)

UNE ZONE	RATE GROUP	FLAT RATE	UNE ZONE	RATE GROUP	FLAT RATE
1	Rate Group 1	\$61.95	3	Rate Group 1	\$64.95
	Rate Group 2	\$41.95		Rate Group 2	\$61.95
	Rate Group 3	\$38.95		Rate Group 3	\$38.95
	Rate Group 4	\$38.95		Rate Group 4	\$64.95
	Rate Group 5	\$38.95		Rate Group 5	\$64.95
2	Rate Group 1	\$61.95			
	Rate Group 2	\$47.95			
	Rate Group 3	\$46.95			
	Rate Group 4	\$38.95			
	Rate Group 5	\$46.95			

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.5 Residential Local Exchange Service

*As of January 12, 2006, rates apply to existing customers only.*

A. Monthly Recurring Charges

The following charges apply to Residential Local Exchange Service lines per month. Rates and charges include touchtone service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Zone	Rate Group	Flat Rate	Low-use Measured	Basic Measured	SERVICE TYPE		
					Area Calling Plan <sup>1</sup> (option 1)	Area Calling Plan <sup>1</sup> (option 2)	Area Calling Plan <sup>1</sup> (LAT A Plus) <sup>2</sup>
1	1	\$21.20	\$11.91	\$14.84	\$15.40	\$35.15	\$43.00
	2	\$21.20	\$12.36	\$15.52	\$15.40	\$35.15	\$43.00
	3	\$22.62	\$12.70	\$16.04	\$15.40	\$35.15	\$43.00
	4	\$23.30	\$13.05	\$16.56	\$15.40	\$35.15	\$43.00
	5	\$24.40	\$14.73	\$19.08	\$16.50	\$37.75	\$43.00
2	1	\$21.20	\$11.91	\$14.84	\$15.40	\$35.15	\$43.00
	2	\$21.20	\$12.36	\$15.52	\$15.40	\$35.15	\$43.00
	3	\$22.62	\$12.70	\$16.04	\$15.40	\$35.15	\$43.00
	4	\$23.30	\$13.05	\$16.56	\$15.40	\$35.15	\$43.00
	5	\$24.40	\$14.73	\$19.08	\$16.50	\$37.75	\$43.00
3	1	\$21.20	\$11.91	\$14.84	\$15.40	\$35.15	\$43.00
	2	\$21.20	\$12.36	\$15.52	\$15.40	\$35.15	\$43.00
	3	\$22.62	\$12.70	\$16.04	\$15.40	\$35.15	\$43.00
	4	\$23.30	\$13.05	\$16.56	\$15.40	\$35.15	\$43.00
	5	\$24.40	\$14.73	\$19.08	\$16.50	\$37.75	\$43.00

<sup>1</sup> Area Calling Plan is offered subject to availability as determined by the Company.  
<sup>2</sup> LATA Plus service allows for LATA-wide, flat rate local calling.



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.5 Residential Local Exchange Service (Cont'd.)

A. Monthly Recurring Charges (Cont'd.)

Zone	Rate Group	SERVICE TYPE	
		Full Service Package <sup>1</sup> (LATA Plus) <sup>3</sup>	Full Service Package <sup>1,2</sup> (flat rate)
1	1	\$53.00	\$37.00
	2	\$53.00	\$37.00
	3	\$53.00	\$37.00
	4	\$53.00	\$37.00
	5	\$53.00	\$37.00
2	1	\$53.00	\$37.00
	2	\$53.00	\$37.00
	3	\$53.00	\$37.00
	4	\$53.00	\$37.00
	5	\$53.00	\$37.00
3	1	\$53.00	\$37.00
	2	\$53.00	\$37.00
	3	\$53.00	\$37.00
	4	\$53.00	\$37.00
	5	\$53.00	\$37.00

<sup>1</sup> Full Service Package offers the Company's full spectrum of Calling Features identified in Section 4.4.2 with the following exceptions: Three-way Calling with Transfer and Distinctive Ringing.

<sup>2</sup> Two and three line flat rate Full Service Package plans are available for \$49.95 and \$69.95, respectively.

<sup>3</sup> LATA Plus service allows for LATA-wide, flat rate local calling. Two and three line LATA Plus flat rate Full Service Package plans are available for \$72.95 and \$102.95, respectively.



---

**LOCAL EXCHANGE SERVICES**

---

**GRANDFATHERED SERVICES (CONT'D.)****6.6 Retention Promotion**

*As of January 12, 2006, this promotion applies to existing customers only.*

This promotion is for existing Company customers who purchase service under a month-to-month, standard pricing arrangement. Subscribers of the Retention Promotion will receive a one month service credit for selecting a one-year term plan, or a two-month service credit for selecting a two-year term plan. The Retention Promotion is available through July 30, 2005. The credit will apply on the March, 2006, invoice for one-year term plan subscribers, and on the March, 2006, and March, 2007, invoices for two-year term plan subscribers. Each credit will consist of one month's recurring line charges, including feature charges and voice mail. The credit excludes long distance charges and per line surcharges including, but not limited to, LNP and EUCL charges. The credit only applies to active voice lines in place at the time of subscription to the Retention Promotion.

Customers must maintain good standing with the Company to be eligible to receive credits. If the customer terminates its contract early, all promotional credits will be included as part of the customer's early termination liability. The Retention Promotion cannot be combined with any other promotions or incentives. In order for the customer to receive the promotion, The Company must have a signed copy of the promotional certificate completed at the time the order is placed.

---

ISSUED: May 23, 2019EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED****PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

---

LOCAL EXCHANGE SERVICES

---

GRANDFATHERED SERVICES (CONT'D.)

*Sections 6.7 - 6.14 contain products from Trinsic Communications, Inc.'s Kentucky local tariff.  
As of April 1, 2006, these products are no longer available.*

6.7 Member to Member Home Edition Service

Member to Member Service is available to all Access Customers of a Network Exchange Bundled Service. Member to Member allows Access Customers to call other Access Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Network Exchange Bundled Service. Access Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

Member to Member calling between Access Customers applies to both intrastate and interstate calling. There is no limit to the number of minutes included in Member to Member.

This service is available with services where noted in the description of each service.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

RECEIVED

PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.8 Residential Service 2500 (formerly, Unlimited Residential Service)

Package and Pricing for Residential Service 2500

Primary Line, per month	
UNE Zone 1:	\$56.06
UNE Zone 2:	\$56.06
UNE Zone 3:	\$76.06
Secondary Line, per month	
UNE Zones 1, 2:	\$30.97
UNE Zone 3:	\$50.97

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via My Account web site.

This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications. If the Customer uses Residential Service 2500 for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial up internet connections, autodialing, three-way calling- or voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

A. Residential Service 2500 includes the following:

1. Inclusive\* domestic long distance toll calling.
2. Local Line and unlimited local calling
3. Primary Line Custom Calling Features Package: Call Forwarding Variable, Caller ID with Name, Call Waiting with Caller ID with Name, Call Trace, Three-Way Calling and Speed Calling included at no charge.
4. Secondary Line Custom Calling Features Package: Call Forwarding Variable, Caller ID, Call Waiting, Call Trace, Three-Way Calling and Speed Calling may be added for \$4.95 per month.
5. Member to Member Service
6. The following additional custom calling features are available with this service.

	Per Month
Distinctive Ring:	\$3.00

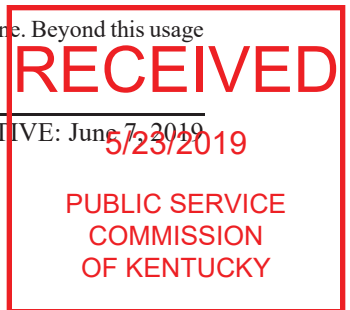
Note: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

\*Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.9 Basic Service with PVA

Basic Service with PVA provides a basic residential local exchange line with Call Waiting for outbound calling. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail may be purchased at an additional charge (See Note 1).

Primary Line, per month	
UNE Zone 1:	\$24.29
UNE Zone 2:	\$27.29
UNE Zone 3:	\$49.29
Secondary Line, per month	
UNE Zone 1:	\$22.99
UNE Zone 2:	\$25.99
UNE Zone 3:	\$47.99

A. Basic Service includes the following:

1. Local line and unlimited local calling
2. Call Waiting

B. Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling and Call Forwarding Variable may be purchased at an additional monthly charge. This Feature Package may be added to the Primary and Additional line.

Feature Pack, per month:	\$4.95
--------------------------	--------

C. Intrastate long distance may be utilized with this service.

Direct Dial rate per minute:	\$0.07
Call completion through PVA per minute:	\$0.07

D. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature:	\$3.00
---------------------------------------	--------

Note 1: Voicemail may be purchased for an additional charge. This service is not regulated by the Commission. Call Forwarding Busy No Answer is only available to customers with voicemail. Other enhanced features such as Find Me and notify me are also only available to customers who choose to purchase voice mail.

Note 2: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.10 Value with PVA

Value with PVA provides a basic residential local exchange line with four Custom Calling Features and fifty (50) minutes of combined direct dialed interstate or intrastate long distance calling. Operator assisted calling, travel card calling and international calling are not included in the calling allowance. Calls above the calling allowance of 50 minutes will be billed in sixty (60) second increments. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail is included with this service.

Primary Line, per month	
UNE Zones 1, 2:	\$33.99
UNE Zone 3:	\$53.99
Secondary Line, per month	
UNE Zones 1, 2:	\$30.59
UNE Zone 3;	\$50.59

A. Value with PVA includes the following:

1. Local line and unlimited local calling
2. Custom Calling Features: Call Waiting, Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling, Call Forwarding Variable, Call Forwarding Busy No Answer.
3. 50 Minute Direct Dial Call Allowance, interstate or intrastate, excluding operator assisted calling, travel card calling and international calling.

B. Intrastate long distance may be utilized with this service.

Direct Dial rate per minute:	\$0.070
Call completion through PVA per minute:	\$0.070

C. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature:	\$3.00
---------------------------------------	--------

Note 1: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.11 Standard Service

Package Price for Standard Service

Primary Line, per month	\$62.15
Secondary Line, per month	\$33.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the myaccount web site.

Standard Service includes the following:

1. A monthly allowance of 100 free minutes of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments, with an initial period, for billing purposes, of sixty (60) seconds.

Toll calls within 200 minute allowance	Per minute rate
Direct Dial Access	\$0.00

Toll calls above 200 minute allowance	Per minute rate
Direct Dial Access	\$0.10

2. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

3. Local line and unlimited local calling
4. Standard Service Customers will receive Member to Member service at no additional charge, included with the Standard Service.
5. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature:	\$3.00
---------------------------------------	--------

Note 1: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.12 Value

Package Price for Value:

Primary Line, per month

UNE Zones 1, 2:	\$35.35
UNE Zone 3:	\$55.35

Secondary Line, per month

UNE Zones 1, 2:	\$30.56
UNE Zone 3:	\$50.56

A. Value includes the following:

1. A monthly allowance of 50 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments.

Toll calls within 50 minute allowance	
Direct Dial Access	\$0.00

Toll calls above 50 minute allowance	
Direct Dial Access	\$0.07

2. Local line and unlimited local calling.
3. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Blocking, Call Trace, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Blocking and Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.

4. Member to Member Service.
5. The following additional custom calling features are available with this service.

	Per Month
Distinctive Ring	\$3.00
VIP Alert:	\$2.00
Privacy Manager:	\$2.00

Note 2: The secondary or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.13 Spectrum 2500 (formerly, Spectrum Unlimited)

Spectrum 2500 is a service targeted primarily at business customers as a bundled service offering. Customers receive unlimited local calling including calls completed through the Company's Personal Voice Assistant (PVA) for a flat monthly rate. Inclusive domestic long distance\* calling is also included in the monthly recurring charge. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box. Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. Spectrum 2500 is available on up to a maximum of twelve (12) lines per location. The Company must be selected as both the local toll and inter-LATA toll carrier for all lines at a single location and on a single billing account. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited under this plan. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan. Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

A. Outbound Service

Primary Line, per month:	\$53.99
Additional Lines, per month:	\$43.99

B. Feature Packages

Custom Calling Feature Package for Additional Lines includes Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding.

Monthly Rate:	\$4.95
---------------	--------

\*Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.14 Spectrum Plus Service

Spectrum Plus Service is a local exchange service for small business Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Calling features are available with the local exchange service for an additional monthly recurring charge per feature.

Local Exchange Service

A. Local Business Line

A local exchange line with unlimited local calling includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

Monthly Rate: \$34.00

Customers who sign a one (1) or two (2) year agreement will, based upon contract term and number of access lines, subscribed to the Company in this state or nationwide, receive a percentage discount on Spectrum Plus local exchange service as noted below.

The percentage discount does not apply to FCC line charges.

Lines	Term	
	1 Year	2 Year
200	5%	5%
1000	10%	15%
2000	15%	16%

B. Calling Features

The following Calling features are available at an additional monthly recurring charge: Call Forwarding; Call Forwarding-Busy; Call Forwarding-No Answer; Speed Calling; Caller ID; Call Waiting, Three-Way Calling, and Distinctive Ring

Monthly Recurring Charge Per Feature: \$3.00  
Monthly Recurring Charge, Feature Pack (3 or more): \$9.00



---

**LOCAL EXCHANGE SERVICES**

---

**GRANDFATHERED SERVICES (CONT'D.)**

## 6.14 Spectrum Plus Service (Cont'd.)

## B. Calling Features (Cont'd.)

Customers subscribing to Spectrum Plus Service may also subscribe to the following Calling Features:

**Call Forwarding - Call Forwarding**, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

**Call Forwarding -Busy** - Permanently routes incoming calls to a predetermined telephone number when the called line is busy.

**Call Forwarding - No Answer** - Permanently routes incoming calls to a specified number, selected by the Customer, when the called line is unanswered.

**Speed Calling** - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

**Caller ID** - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

**Call Waiting** - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers.

**Cancel Call Waiting (CCW)** allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

**RECEIVED****PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**



---

LOCAL EXCHANGE SERVICES

---

## GRANDFATHERED SERVICES (CONT'D.)

## 6.14 Spectrum Plus Service (Cont'd.)

## B. Calling Features (Cont'd.)

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

## 6.15 December Is On Access Promotion

*As of May 5, 2006, this promotion applies to existing customers only.*

This promotion is for new Company customers who purchase a minimum of two All Access, All Access Lite, or Basic Access lines. Subscribers of the December Is On Access Promotion will receive a one month service credit for selecting a one-year term plan, or a two-month service credit for selecting a two-year term plan. The December Is On Access Promotion is available until July 31, 2005. The credit will automatically apply on the December, 2005, invoice for one-year term plan subscribers, and on the December, 2005, and December, 2006, invoices for two-year term plan subscribers.

Each credit will consist of one month's recurring line charges, and/or package rates only. The credit excludes regulatory fees; federal, state and local taxes; and 911 fees. The credit only applies to the initial lines ordered during the promotional period. Home Companion lines can contribute to the two-line minimum.

Customers must maintain good standing with the Company to be eligible to receive credits. If the customer terminates the contract early, all promotional credits will be included as part of the customer's early termination liability. The December Is On Access Promotion cannot be combined with any other promotions or incentives. In order for the customer to receive the promotion, The Company must have a signed copy of the promotional certificate completed at the time the order is placed.

---

ISSUED: May 23, 2019EFFECTIVE: June 7, 2019  
5/23/2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170

**RECEIVED****PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY**

LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.16 Back-Up Line Service

*As of May 5, 2006, rates apply to existing customers only.*

Back-Up Line is a discounted business line with unlimited local calling. Add on features are not allowed on back-up lines. Intralata and Interlata calls are billed based on usage and rated at the standard non-contact rate pursuant to the applicable Long Distance Tariff on file with the state commission.

RATE GROUP	RATE
Rate Group 1	\$22.95
Rate Group 2	\$22.95
Rate Group 3	\$22.95
Rate Group 4	\$21.88
Rate Group 5	\$21.88

6.16.1 Back-Up Line with Area Calling Plan<sup>1</sup>

Back-Up Line is a discounted business line with unlimited local calling and Area Calling Plan Service<sup>1</sup>.

Rate per Line \$26.50

6.16.2 Back-Up Line Service w/ Business Plus Service (option 1)

Back-Up Line with Business Plus service (option 1) – Discounted business line with flat rated plan which allows for calling within the LATA (subject to total usage allowing of 120 hours/7200 minutes)

Rate Per Line \$41.45

6.16.3 Back-Up Line with Business Plus Service (option 2)

Discounted business line with combination rated plan which provides for unlimited usage within the local calling area for a flat monthly charge and a single rate for each minute used for all other calling within the LATA. Intralata and Interlata calls are billed based on usage and rated at the standard non-contact rate pursuant to the applicable Long Distance Tariff on file with the state commission.

Rate Per Line \$28.95

<sup>1</sup> Area Calling Service provides for LATA-wide, flat-rate calling. Area Calling Service consists of a flat-rate business line plus the expanded area calling feature.



---

 LOCAL EXCHANGE SERVICES
 

---

## GRANDFATHERED SERVICES (CONT'D.)

*As of June 8, 2006, products in Sections 6.17 – 6.19 are no longer available to new customers.*

## 6.17 Complete Local

Complete Local provides only residential Local Exchange Service, which includes unlimited local calling at no additional charge. Long Distance calling is not included in this offering. The Customer may presubscribe to the long distance provider of their choice.

## 6.17.1 Rates and Charges

Per line, per month	\$55.49*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

## 6.18 Complete Residential

## 6.18.1 Complete Plus

## A. Description

Complete Plus is available to customers whose primary Local Exchange Service line is provided under any Complete bundled offerings. Customers may subscribe to up to two additional lines under this offering.

Should a customer discontinue primary Local Exchange Service, the remaining Second Line will automatically convert to a primary line with all features and functionality of such, and at the rate formerly in effect for the primary line.

Complete Plus includes the following:

1. Local Exchange Service with unlimited local calling;
2. Presubscription to company's IntraLATA, intrastate and interstate long distance services.
3. Discounted international calling with International Option

\*Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170


 RECEIVED

5/23/2019

 PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY
 

---

LOCAL EXCHANGE SERVICES

---

GRANDFATHERED SERVICES (CONT'D.)

6.18 Complete Residential (Cont'd.)

6.18.1 Complete Plus (Cont'd.)

B. Rates and Charges

Complete Plus, per month	\$38.49*
Complete Plus with International Option, per month	\$41.49*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in the Company's Kentucky Tariff No.5 and the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

---

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.18 Complete Residential (Cont'd.)

6.18.2 Complete Nation

A. Description

Complete Nation includes the following:

Local Exchange Service with unlimited local calling;

1. Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three-Way Calling, and Speed Dial 8;
2. Voice Mail\*;
3. Inclusive domestic long distance<sup>1</sup> minutes for IntraLATA toll, intrastate and interstate long distance calling.
4. Inclusive domestic long distance calls to Canada and discounted international calling with International Option.

B. Rates and Charges

Complete Nation, per bundle, per month	\$70.99**
Complete Nation with International Option, per bundle, per month	\$73.99**
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Inclusive domestic long distance minutes for intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in the Company's Kentucky Tariff No. 6 and the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

\*Voice mail is not regulated by the Commission.

\*\*Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

<sup>1</sup>Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.18 Complete Residential (Cont'd.)

6.18.3 Complete Nation II

A. Description

Complete Nation II includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three-Way Calling, and Speed Dial 8;
3. Voice Mail\*;
4. Inclusive domestic long distance<sup>1</sup> minutes for IntraLATA toll, intrastate and interstate long distance calling.
5. Inclusive domestic long distance calls to Canada and discounted international calling with International Option.

B. Rates and Charges

Complete Nation II, per bundle, per month	\$68.49**
Complete Nation II with International Option, per bundle, per month	\$71.49**
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Inclusive domestic long distance minutes for intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in the Company's Kentucky Tariff No. 6 and the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

\*Voice Mail is not regulated by the Commission

\*\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

<sup>1</sup>Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.18 Complete Residential (Cont'd.)

6.18.4 Complete 250

A. Description

Complete 250 includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three- Way Calling and Speed Dial 8;
3. 250 direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling, including calls to Canada with International Option.
4. Discounted international calling with International Option.

B. Rates and Charges

Complete 250, per bundle, per month	\$63.49*
Complete 250 with International Option, per bundle, per month	\$66.49*

Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls, including calls to Canada with International Option, over 250 minutes and other long distance services will be charged as specified in the Company's Kentucky Tariff No. 6 and the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.18 Complete Residential (Cont'd.)

6.18.5 Complete 50

A. Description

Complete 50 includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three-Way Calling, and Speed Dial 8;
3. 50 direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling.
4. Discounted international calling with International Option.

B. Rates and Charges

Complete 50, per bundle, per month	\$52.49*
Complete 50 with International Option, per bundle, per month	\$55.49*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 50 minutes and other long distance services will be charged as specified in the Company's Kentucky Tariff No. 6 and the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.





LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.19 Complete for Business

Complete for Business includes unlimited business Local Exchange Service access lines, the Company’s long distance (IntraLATA, Intrastate and Interstate) service, Touch Tone Calling Service, and certain custom calling features. Voice mail is included in certain bundled services and is available for an additional charge with other services.

Customers who are subscribed to two or more Complete for Business Bundles will receive a 20% discount on their Monthly Recurring Charge (MRC) for their second and each additional bundle.

The Customer’s phone line may not be classified as a “residential”, “public” or “semi-public” line and may not be in housing associated with educational institutions. Service provided under Complete for Business bundled services does not include usage from multi-party conference calls, pay for use services including calls to 900, 976, 555, 700 NPAs, calls to Directory Assistance, Travel Card service, Toll Free service or operator service, including busy line verification, emergency interrupt, person to person or station to station calling, and intercept call completion. The Customer may not use this service for connection to the internet or other data service, mass broadcast of facsimile transmissions, Call Forwarding for toll use or for any other use that does not involve a person-to-person conversation or voice message.

6.19.1 Complete Local for Business

A. Description

Complete Local for Business includes the following:

- 1. Local Exchange Service with unlimited local calling;
- 2. Custom Calling Features: Call Forwarding-Variable and Line Hunting;
- 3. Discounted Long Distance calling;
- 4. Discounted international calling with International Option.

B. Rates and Charges

Complete Local for Business, per bundle, per month	\$49.45*
Complete Local for Business International Option, per bundle, per month	\$55.40*

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in the Company's Kentucky Tariff No. 6 and the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.19 Complete for Business (Cont'd.)

6.19.2 Complete Nation for Business

A. Description

Complete Nation for Business includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable and Line Hunting;
3. Inclusive domestic long distance<sup>1</sup> minutes for IntraLATA toll, intrastate and interstate long distance calling.
4. Discounted international calling with International Option.

B. Rates and Charges

Complete Nation for Business, per bundle, per month

Rate Group 1	\$82.45*
Rate Group 2	N/A

Complete Nation for Business International Option, per bundle, per month

Rate Group 1	\$88.40*
Rate Group 2	N/A

Inclusive domestic long distance minutes for intraLATA toll, intrastate and interstate calls as specified in the Company's Kentucky Tariff No. 6 and the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

<sup>1</sup>Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.



LOCAL EXCHANGE SERVICES

GRANDFATHERED SERVICES (CONT'D.)

6.19 Complete for Business (Cont'd.)

6.19.3 Complete Premium for Business

A. Description

Complete Premium for Business includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable, Line Hunting, Caller ID with Name and Number, Call Waiting, Three-Way Calling; and Speed Dial 8;
3. Inclusive domestic long distance<sup>3</sup> minutes for IntraLATA toll, intrastate and interstate long distance calling.
4. Voice Mail\*
5. Discounted international calling with International Option.

B. Rates and Charges

Complete Premium for Business, per bundle, per month	\$98.95**
Complete Premium for Business International Option, per bundle, per month	\$104.90**

Inclusive domestic long distance minutes for intraLATA toll, intrastate and interstate calls as specified in the Company's Kentucky Tariff No. 6 and the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com)

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.fusionconnect.com](http://www.fusionconnect.com).

<sup>1</sup>Inclusive domestic long distance minutes are free of charge up to 2,500 minutes within the billing cycle, per line. Beyond this usage level, the standard per minute rate of \$0.065 for domestic long distance applies.

\*Voice Mail is not regulated by the Commission.

\*\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.



LOCAL EXCHANGE SERVICES

---

GRANDFATHERED SERVICES (CONT'D.)

6.20 Basic Access Business Service

*Effective November 6, 2006, the following rates apply to existing customers only.*

UNE ZONE	RATE GROUP	FLAT RATE	UNE ZONE	RATE GROUP	FLAT RATE
1	Rate Group 1	\$24.95	3	Rate Group 1	\$50.95
	Rate Group 3	\$24.95		Rate Group 2	\$50.95
	Rate Group 5	\$24.95		Rate Group 3	\$50.95
2	Rate Group 1	\$24.95	Rate Group 4	\$50.95	
	Rate Group 2	\$24.95	Rate Group 5	\$50.95	
	Rate Group 3	\$24.95			
	Rate Group 4	\$24.95			
	Rate Group 5	\$24.95			

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

---

GRANDFATHERED SERVICES (CONT'D.)

*As of December 6, 2006, the products in Sections 6.21 – 6.22 are no longer available to new customers.*

6.21 Off Premise Extensions

On and/or Off Premises Extensions and Dual Premise Addresses (DPAs) extend the capability to make or receive calls from a 2-Wire Voice Grade Port/Loop Combination beyond the End-Users Primary Service Address, but within the same Central Office.

Zone	Rate
2	\$17.50
3	\$31.00

6.22 Complex Billable Services

Billable Services and Mileage	Rate
IntraLATA Private Line 1204 (obsolete)	\$31.45
Intralata Private Line 2231	\$29.90
Type A Signal	\$7.89

ISSUED: May 23, 2019

EFFECTIVE: June 7, 2019

General Counsel  
420 Lexington Avenue, Suite 1718  
New York, NY 10170



LOCAL EXCHANGE SERVICES

MISCELLANEOUS CHARGES

7.1 Facilities Charge

The Facilities Charge provides for delivery of high quality services, including connecting customers to the network, customer service and network monitoring, updating operational systems, and the construction of a facilities-based network. The Facilities Charge is applied to each line. A Supplementary Facilities Charge is also applied to each business line where there’s more than one business line at the physical location. Long Distance-only numbers are subject to a Facilities Charge where there is more than one business line at the physical location.

The Supplementary Facilities Charge will be discounted on each business line by \$1.99 per month (Discount 1) where your relationship with Access meets both of the following requirements:

- has a contract with the Company, and
- uses the Company Interstate Long Distance

Where another Interstate Long Distance carrier other than the Company has been selected, a \$3.99 discount per month applies to the Supplementary Facilities Charge (Discount 2).

Charge	MRC
Facilities Charge	\$6.42 on each Business line \$7.11 on each Residential line \$3.99 on each applicable Long Distance-only number
Supplementary Facilities Charge	\$6.63 on each applicable Business Line \$3.99 on each applicable Long Distance-only number
- Discount 1	(\$1.99)
- Discount 2	(\$3.99)

7.2 Regulatory Compliance Fee

The Regulatory Compliance Fee covers costs associated with ongoing regulatory and compliance obligations, participation in regulatory proceedings, handling customer complaints with regulatory agencies, and negotiations with other regulated carriers.

Regulatory Compliance Fee	\$0.75
---------------------------	--------

7.3 Carrier Access Recovery Charge

The Carrier Access Recovery Charge funds a contribution towards higher costs of interconnection with other carriers, due to the ongoing shift of network cost recovery from carrier-billed access services.

Carrier Access Recovery Charge	\$1.35
--------------------------------	--------

